How Do I Search for a Member and View Eligibility?

To make it easier to access a member's information, you can search by ID number or name and date of birth.

Note: All members who are eligible on the policy will be displayed in the results with either type of search.

Search by ID Number

- 1. Click the "Search" tab
- 2. Enter the Subscriber ID, Social Security Number, or Medicaid ID
- 3. Click the "Search" button
- 4. Eligibility information is displayed

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	2 80000000)		SEARCH						
	Enter Subscriber	ID, SSN or Medicaid		Click Search						
Patients (2)										
PATIENT NAME				SUBSCRIBER NAME						
Doe, John				Doe, John						
MEMBER ID	SSN	DATE OF BIRTH GENDER	RELATIONSHIP TO SUBSCRIBER	SUBSCRIBER ID SSN PHONE						
80000000000000000000000000000000000000)6789 the Member/Patient Elig	02/02/1992 Male <i>ibility Details</i>	Spouse	1234 -						
Coverage	Plan	Eligibility Period		GROUP Bogdonavitch & Sons Incorporated						
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Dental	Utah Resident 500	01/01/2017 to present		125 Edzy En,Suit Edke City, 01 04125						

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Search by Name and Date of Birth

- 1. Click the "Search" tab
- 2. Click "Patient Lookup"
- 3. Enter the patient's last name and date of birth (both fields are required)
- 4. Click the "Search" button
- 5. Eligibility information is displayed

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	Doe, John	Shown below are the N	Member/Patient eligibility information			subscriber name Doe, John				
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