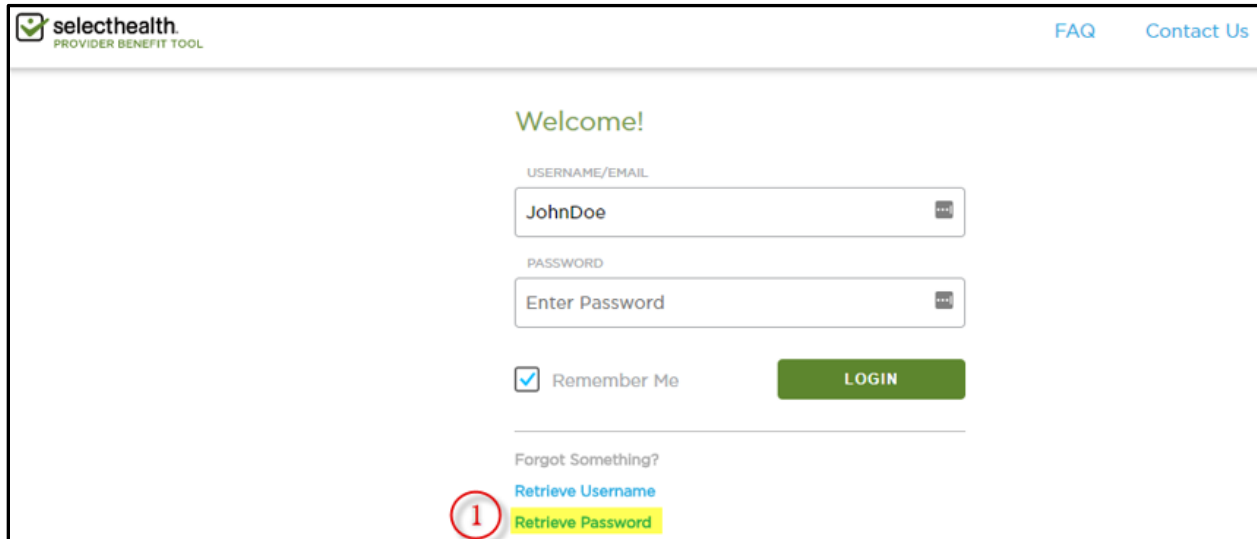


How Do I Reset My Forgotten Password?

Reset Your Password

1. On the Home page, click “Retrieve Password”



The screenshot shows the SelectHealth Provider Benefit Tool login page. At the top left is the SelectHealth logo and 'PROVIDER BENEFIT TOOL'. At the top right are links for 'FAQ' and 'Contact Us'. The main content area says 'Welcome!' and has two input fields: 'USERNAME/EMAIL' with 'JohnDoe' and 'PASSWORD' with 'Enter Password'. Below these is a 'Remember Me' checkbox and a green 'LOGIN' button. At the bottom, there is a 'Forgot Something?' section with links for 'Retrieve Username' and 'Retrieve Password'. The 'Retrieve Password' link is highlighted in yellow and has a red circle with the number '1' next to it.

2. Enter your User ID
3. Click the “Submit” button



The screenshot shows the Intermountain Healthcare 'Reset Password' page. On the left is a 'Support' menu with links like 'Home', 'Change Password', 'Reset Forgotten Password', etc. The main content area is titled 'Reset Password' and has a 'User ID' input field highlighted in yellow with a red circle and the number '2' next to it. Below the input field is the text 'Enter your User ID'. At the bottom right is a yellow 'Submit' button highlighted with a red circle and the number '3' next to it. Below the button is the text 'Click Submit'.

4. Enter your date of birth
5. Click the "Submit" button

6. Enter information for all of the fields: Last four digits of your social security number; answer to the challenge question (established at initial set up); your new password; then, re-enter your new password
7. Enter your full name as your electronic signature
8. Click the "Submit" button and that's it—you've successfully reset your password