

Quality Provider Program — Primary Care

Working Your Open Gaps List: Well-Baby Visits: 15 to 30 months (W30_30)

Instructions

STEP 1

Create a current gaps-in-care list:

1. Open the “Gap_List” tab on the “2025 Quality Provider Program Dashboard: [QPP Report Hub](#).
2. Apply these filters:
 - **Super clinic:** Choose your clinic.
 - **Measure:** Click on “Well-Baby Visits: 15–30 Months (W30_30)”
 - **Status:** Unclick the Compliant box. This will filter for only the achievable and/or non-compliant members.

In the dropdown menu on the top right side of the page, change the view from **Member** to **Download**.

Follow the instructions on the screen to export the data to Excel.

(Refer to [Report Hub Instructions: Basic User](#).)

STEP 2

Format your Excel export.

(Refer to [Formatting a Gaps List in Excel](#).)

STEP 3

Review “Tips for Working your Gaps-in-Care List” (beginning on [page 2](#)).

NOTE: Examples used in this document are for instructional purposes only; the dates that appear are only representative of what a user might see.

Measure Information

The Bright Futures/American Academy of Pediatrics recommends 3 well-care visits to be completed between 15 and 30 months of age.¹ This measure requires completing only 2 of the recommended well-care visits within this age range.

For this measure:

- The start date is 15 months plus one day. The gaps-in-care list has the measurement start date located in the Qualified Date column of the spreadsheet.

Measure	Qualified Date	Compliance	Status	Status Detail	Achievable Date	Measure Instructions
Well-Baby Visits: 15-30 Months (W30_30)	12/20/2022		Non-Compliant	To Be Completed		Member did not complete 2 Well-Child visits by 3/18/2024
Well-Baby Visits: 15-30 Months (W30_30)	5/3/2023		Achievable	To Be Completed	8/1/2024	Member needs to have completed 2 Well-Child visits by 8/1/2024
Well-Baby Visits: 15-30 Months (W30_30)	9/24/2023		Achievable	Qualifying visits on Dates: (01/22/24;)	12/21/2024	Member needs to have completed 2 Well-Child visits by 12/21/2024

- The end date, which appears in the Achievable Date (if the well-care visit is still achievable) and Measure Instructions (when visits are achievable or noncompliant) columns, is the day the child turns 30 months.

Any visits occurring **before or after** these dates will NOT count as compliance for this measure.

Tips for Working Your Gaps-in-Care List begin on page 2...

Well-Baby Visits: 15 to 30 months (W30_30), Continued

Tips for Working Your Gaps in Care List

1. If the “Status” column shows “Non-Compliant”

- Filter your list to display only those patients who are missing a well-care visit. Select Health may be a secondary payer, but these children are still part of our program! We may or may not have records of any of these well-care visits.
- Submit these visit notes as a corrections, using the link(s) provided in the downloaded gaps-in-care Excel file to have member and measure information pre-populated.
- Any well-care visit date **NOT** listed in the Status Detail column can be submitted as a correction as long as the visit is completed after the measure start date (Qualified Date column) and before the measure end date (Measure Instruction column).

Measure	Qualified Date	Compliance Date	Status	Status Detail	Achievable Date	Measure Instructions
Well-Baby Visits: 15-30 Months (W30_30)	10/6/2022		Non-Compliant	Qualifying visits on Dates: (08/07/23;)		Member did not complete 2 Well-Child visits by 1/2/2024.
Well-Baby Visits: 15-30 Months (W30_30)	10/30/2022		Non-Compliant	Qualifying visits on Dates: (07/07/23;)		Member did not complete 2 Well-Child visits by 1/26/2024.
Well-Baby Visits: 15-30 Months (W30_30)	2/10/2023		Non-Compliant	To Be Completed		Member did not complete 2 Well-Child visits by 5/8/2024.
Well-Baby Visits: 15-30 Months (W30_30)	10/11/2022		Non-Compliant	To Be Completed		Member did not complete 2 Well-Child visits by 1/7/2024.
Well-Baby Visits: 15-30 Months (W30_30)	10/29/2022		Non-Compliant	Qualifying visits on Dates: (08/14/23;)		Member did not complete 2 Well-Child visits by 1/25/2024.

- ### 2. You may be surprised at how many well-care visits missed getting billed.
- If you find a well-care visit record that is BOTH within the measurement timeframe and does not indicate a visit date in the “Status Detail” column, you can correct for that visit date by submitting these visit notes as a correction.

NOTE: The Status Detail column reflects all visits for which Select Health has records. Any well-care visit date listed in this column DOES NOT need to be corrected.

Use these resources for submitting corrections:

- [Quality Data Corrections \(QDC\) Tool](#)
- [Quality Data Correction \(QDC\) Tool: Submitting Corrections](#)
- [Allowable Corrections Guide](#)

Continued on page 3...



Questions about the Quality Provider Program?
Contact us at QualityProvider@selecthealth.org.

Well-Baby Visits: 15 to 30 months (W30_30), Continued

3. If the “Status” column shows “Achievable”:

- Filter your list to display only achievable well-care visits. Follow the same steps you did in Tips 1 and 2 above.
- If there are still some gaps in care noted after you scrubbed the gaps-in-care list (by following the steps above), be sure to:
 - Note any remaining visits that have been scheduled **if fewer than 2 visits have been completed** within the measurement timeframe.
 - Follow your clinic’s process to schedule needed remaining visits before the measure end date.

Measure	Qualified Date	Compliance Date	Status	Status Detail	Achievable Date	Measure Instructions
Well-Baby Visits: 15-30 Months (W30_30)	4/15/2023		Achievable	Qualifying visits on Dates: (01/15/24	7/13/2024	Member needs to have completed 2 Well-Child visits by 7/13/2024.
Well-Baby Visits: 15-30 Months (W30_30)	6/3/2023		Achievable	Qualifying visits on Dates: (03/11/24	8/30/2024	Member needs to have completed 2 Well-Child visits by 8/30/2024.
Well-Baby Visits: 15-30 Months (W30_30)	7/12/2023		Achievable	To Be Completed	10/9/2024	Member needs to have completed 2 Well-Child visits by 10/9/2024.
Well-Baby Visits: 15-30 Months (W30_30)	9/15/2023		Achievable	To Be Completed	12/12/2024	Member needs to have completed 2 Well-Child visits by 12/12/2024.
Well-Baby Visits: 15-30 Months (W30_30)	9/19/2023		Achievable	Qualifying visits on Dates: (01/09/24	12/16/2024	Member needs to have completed 2 Well-Child visits by 12/16/2024.
Well-Baby Visits: 15-30 Months (W30_30)	9/20/2023		Achievable	Qualifying visits on Dates: (12/26/23	12/17/2024	Member needs to have completed 2 Well-Child visits by 12/17/2024.

For more information on improving well-care visit compliance, please refer to the [Primary Care Best Practice Reference Manual: Gap Closure](#).

Corrections Pro Tip

Please wait 6 weeks from the date of service before determining if a correction is needed. This allows time for claims to be processed, ultimately saving us all time by submitting only corrections that really may be needed.

Reference:

1. Bright Futures/American Academy of Pediatrics. *Recommendations for Preventive Pediatric Health Care*. 2025. [aap.org](https://downloads.aap.org/AAP/PDF/periodicity_schedule.pdf) website. https://downloads.aap.org/AAP/PDF/periodicity_schedule.pdf. Accessed February 4, 2025.



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