

Quality Provider Program — Primary Care

Working Your Open Gaps List: Diabetes Care — Glycemic Status Assessment (GSD)

Instructions

STEP 1

Create a current gaps-in-care list:

1. Open your "Gaps in Care for Download" report: [QPP Report Hub](#).
2. Apply these filters:
 - **Super clinic:** Choose your clinic.
 - **Measure:** Click on "Diabetes Care: Glycemic Status Assessment (GSD), Continued."
 - **Status:** Unclick the Compliant box. This will filter for only the achievable members.
3. In the dropdown menu on the top right side of the page, change the view from "Member" to "Download."
4. Follow the instructions on the screen to export the data to Excel.

Refer to [Report Hub Instructions: Basic User](#).

STEP 2

Format your Excel export.
(See [Formatting a Gaps List in Excel](#).)

STEP 3

Review "Tips for Working your Gaps-in-Care List" (beginning on [page 2](#)).

NOTE: Examples used in this document are for instructional purposes only; the dates that appear are only representative of what a user might see. Please make sure to enter correct dates for the current measurement year when working your gaps list.

Measure Information

The American Diabetes Association (ADA) recommends A1c or GMI testing twice a year if the goals are being met.¹ For this measure, the treatment goal is set at the most recent result being < 8.0%. If goals aren't being met or the treatment plan changes, A1c or other GMI testing should be done more often.

For this measure:

- The beginning of the calendar year is the measurement start date.
- The end of the calendar year is the measurement end date. Your gaps in care list has the measurement end date noted in the Measure Instructions column.

Measure	Status	Status Detail	Achievable Date	Measure Instructions
Diabetes Care: HbA1c control (<8.0%) (HBD_8)	Achievable	Member needs A1C < 8, most recent A1C on 05/09/24 is 13.6		Member needs Hemoglobin A1c (HbA1c) < 8 b 12/31/2024.
Diabetes Care: HbA1c control (<8.0%) (HBD_8)	Achievable	Member needs A1C < 8, no record of recent A1C. Submit A1C < 8 as correction		Member needs Hemoglobin A1c (HbA1c) < 8 b 12/31/2024.
Diabetes Care: HbA1c control (<8.0%) (HBD_8)	Achievable	Member needs A1C < 8, most recent A1C on 05/02/24 is 9.2		Member needs Hemoglobin A1c (HbA1c) < 8 b 12/31/2024.
Diabetes Care: HbA1c control (<8.0%) (HBD_8)	Achievable	Member needs A1C < 8, no record of recent A1C. Submit A1C < 8 as correction		Member needs Hemoglobin A1c (HbA1c) < 8 b 12/31/2024.
Diabetes Care: HbA1c control (<8.0%) (HBD_8)	Achievable	Member needs A1C < 8, no record of recent A1C. Submit A1C < 8 as correction		Member needs Hemoglobin A1c (HbA1c) < 8 b 12/31/2024.
Diabetes Care: HbA1c control (<8.0%) (HBD_8)	Achievable	Member needs A1C < 8, most recent A1C on 01/29/24 is 8.7		Member needs Hemoglobin A1c (HbA1c) < 8 b 12/31/2024.
Diabetes Care: HbA1c control (<8.0%) (HBD_8)	Achievable	Member needs A1C < 8, most recent A1C on 02/12/24 is 9.5		Member needs Hemoglobin A1c (HbA1c) < 8 b 12/31/2024.
Diabetes Care: HbA1c control (<8.0%) (HBD_8)	Achievable	Member needs A1C < 8, most recent A1C on 06/06/24 is 8		Member needs Hemoglobin A1c (HbA1c) < 8 b 12/31/2024.

- Any testing completed before or after the measurement year will NOT count as compliance for this measure.

If your team hasn't already done so, please implement these best practices:

- Make sure the correct diabetic labs are built into your provider order sets.
- Designate staff to scrub charts prior to the visit and send notes/messages to the medical assistant/provider about whether the patient requires A1c or other GMI testing at their visit.

Tips for Working Your Gaps-in-Care List begin on page 2...

Diabetes Care: Glycemic Status Assessment (GSD), Continued

Tips for Working your Gaps in Care List

1. **Sort the list alphabetically using the Status Detail Column.** (For details on how to sort, please refer back to the QPP [Formatting a Gaps in List in Excel](#)). This will group the “achievable” patients into the following three scenarios:

Scenarios	Status Detail Examples	Tips
No A1c testing has been completed this year	<div style="border: 1px solid black; padding: 2px;"> <div style="background-color: #002060; color: white; padding: 2px;">Status Detail</div> <div style="padding: 2px;">Member needs A1C < 8, most recent A1C on 02/09/24 is missing result. Submit A1C < 8 as correction</div> </div>	Please schedule this patient to be seen so that the A1c can be drawn.
The A1c result is 8.0% or greater	<div style="border: 1px solid black; padding: 2px;"> <div style="background-color: #002060; color: white; padding: 2px;">Status Detail</div> <div style="padding: 2px;">Member needs A1C < 8, no record of recent A1C. Submit A1C < 8 as correction</div> </div>	Please ensure patient is scheduled for further testing and support.
The A1c lab was drawn, but the results are missing	<div style="border: 1px solid black; padding: 2px;"> <div style="background-color: #002060; color: white; padding: 2px;">Status Detail</div> <div style="padding: 2px;">Member needs A1C < 8, most recent A1C on 02/09/24 is missing result. Submit A1C < 8 as correction</div> </div>	Submit lab result for date noted in the status detail column as a correction.

Continued on page 3...

Corrections Pro Tip

Please wait 6 weeks from the date of service before determining if a correction is needed. This allows time for claims to be processed, ultimately ensuring that only needed corrections are submitted.

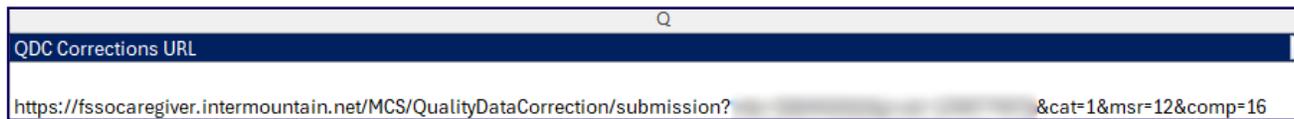
Diabetes Care: Glycemic Status Assessment (GSD), Continued

2 Enter corrections by:

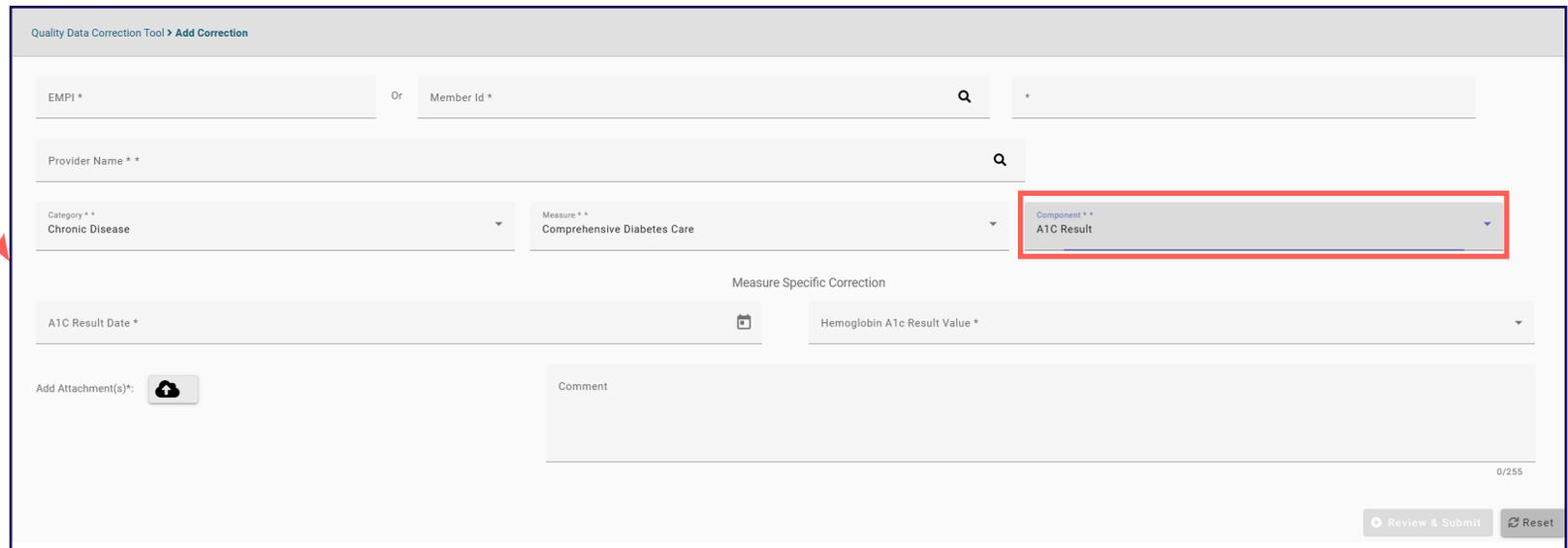
- Accessing the [Quality Data Corrections \(QDC\) Tool](#)
- Using the link(s) provided in the downloaded Gaps-in-Care Excel file to have member and measure information pre-populated

Learn More

Refer to the [Quality Data Correction \(QDC\) Tool: Submitting Corrections](#) for more information.



QDC Corrections URL
<https://fssocaregiver.intermountain.net/MCS/QualityDataCorrection/submission?&cat=1&msr=12&comp=16>



Quality Data Correction Tool > Add Correction

EMPI * Or Member Id *

Provider Name * *

Category * * Measure * * Component * *

Measure Specific Correction

A1C Result Date * Hemoglobin A1c Result Value *

Add Attachment(s)*:

Comment

Reference:

1. American Diabetes Association. *Understanding A1c: What is the A1C Test?* no date. <https://diabetes.org/about-diabetes/a1c>. Accessed April 7, 2025.