

Provider Reference Manual

Select Health Quality Provider Program*

Women's Health September 2023



Table of Contents

2023 QUALITY PROVIDER PROGRAM WOMEN'S HEALTH MEASURES: QUICK GUIDE	3
PULLING REPORTS FROM THE QUALITY PROVIDER PROGRAM CLINICAL REPORT HUB	.4
How to Pull Provider Rates from the Clinical Summary Report	.5
How to Download a Gaps in Care List	.7
USING THE QUALITY DATA CORRECTIONS (QDC) TOOL	.9
QDC Tool Instructions: Submitting a Correction	.9
Allowable Corrections Guide: Chlamydia Screening1	15
APPENDIX: OTHER RESOURCES	16
How to Format a Gaps List in Excel	16



2023 Quality Provider Program Women's Health Measures: Quick Guide

(For more details, refer to the **Quality Provider Program 2023 Quality Measures: Women's Health** booklet.)

Measure	Description	Eligible Members	Frequency	Payment	
Prenatal Depression Screening	Depression screening with prescribed screening tool (PHQ9)*	All and the second second	Once during pregnancy	 \$35 per member gap closed Bonus eligible: If clinic reaches the 90% threshold, then provider will be paid \$25 per member screened before 30 weeks. 	
Prenatal Substance Use Screening	Substance use disorder screening with prescribed screening tool (4Ps)*	All pregnant members		 \$35 per member gap closed Bonus eligible: If clinic reaches the 85% threshold, then provider will be paid \$25 per each Member screened before 30 weeks 	
Postpartum Depression Screening	Depression screening with prescribed screening tool (EPDS)*	All postpartum members	Once any time 7 to 84 days postpartum	\$35 per member gap closed	
Chlamydia Screening	Chlamydia test	All women ages 16-24 identified as sexually active	Once during the measurement year		
Social Determinants of Health (SDoH) Screening	Utilization of Z Codes for positive screenings identified with prescribed social needs screening tool (Z55-Z65)	All attributing Select Health members	Once during the measurement year	\$25 per member gap closed	

^{*} For a complete list of prescribed screening tools and qualifying Z codes, please see the **Select Health Quality Provider Program Quality Measures: Women's Health** booklet.



Pulling Reports from the Quality Provider Program Clinical Reports Hub

This Report Hub can be accessed from the **QPP area** of the Select Health provider website (see image at right).

This section covers two frequently accessed reports available at this location:

- 1 Quality Provider Program Clinical Summary
- 2 Quality Provider Program Gaps in Care for Download

The instructions that follow will guide you through pulling provider rates as well as a patient gaps list once you access the Report Hub.

Access your reports here. (Note that access is limited to current program participants)

HOME / PROVIDERS / RESOURCES / QUALITY PROVIDER PROGRAM / WOMENS HEALTH

Women's Health

The Women's Health Program supports the mental and physical health of women to achieve the best possible outcomes for mom and baby. Measures include screening for prenatal and postpartum depression and substance use for all pregnant women. Our program also promotes chlamydia screening for ages 16 to 24 and social determinants of health screening for all female members. Access these key program resources:

Women's Health External Dashboard (Access limited to Women's Health Program participants)

Social Determinants of Health 2-1-1 Flyers:

- Colorado 211 Flyer: English, Spanish
- Idaho 211 Flyer: English, Spanish
- Nevada 211 Flyer: English, Spanish
- Utah 211 Flyer: English, Spanish
- 2023 Performance Measures: Women's Health
- · 2023 Women's Health Measures: Quick Guide
- Provider Reference Manual: Women's Health Program Coming soon!
- · Social Determinants of Health Reference Coming soon!

We work closely with Care Management to promote their Healthy Beginnings specialized care management program. This program is for pregnant members and is included in their Select Health benefits. Learn More.

NOTE: See <u>page 9</u> for Excel formatting tips customized for working with Gaps in Care data.



How to Pull Provider Rates from the Clinical Summary Report

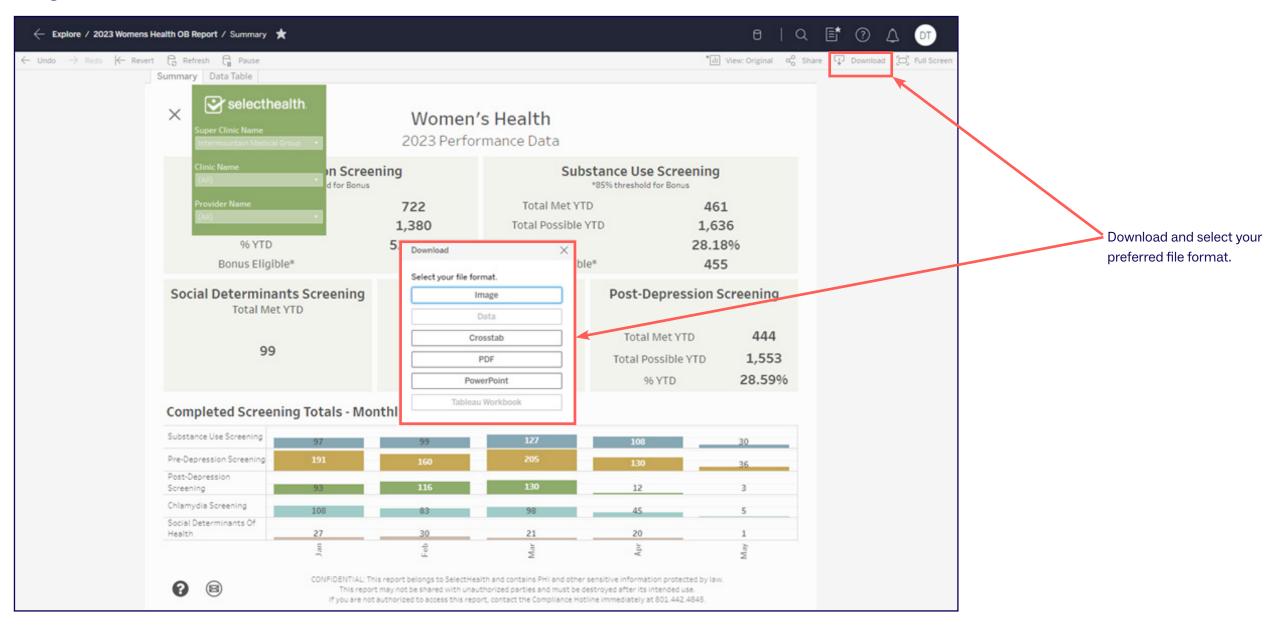
Performance rates data allows you to track current clinic rates and number of member opportunities within your clinic. From the Quality Provider Program Report Hub link, follow the steps below:

Access Clinic-Specific Data





Pulling Provider Rates, Continued

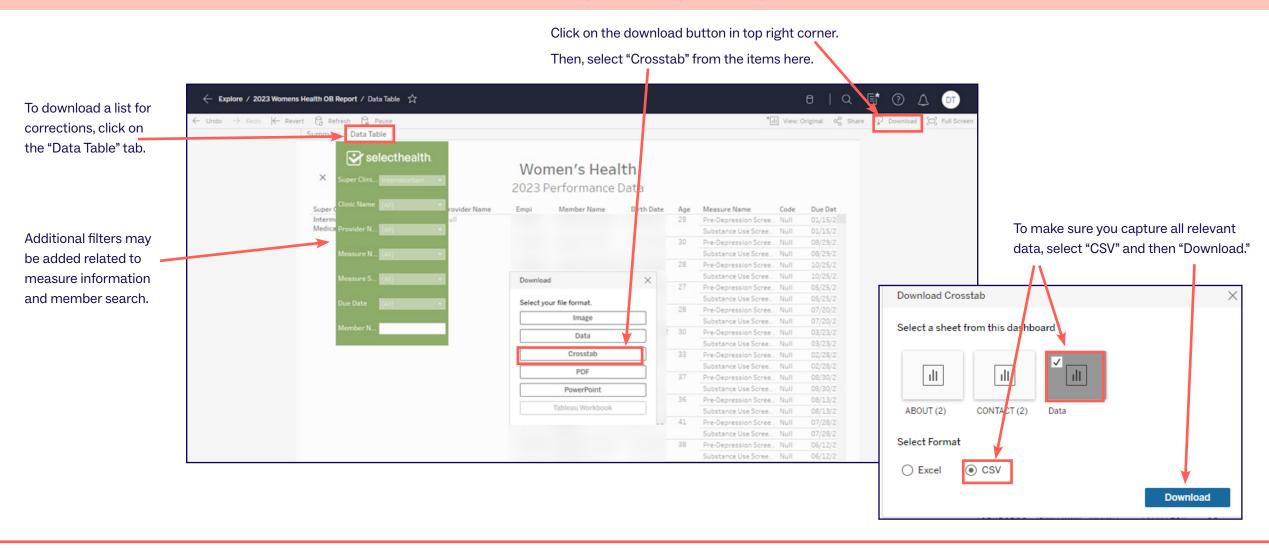




How to Download a Gaps in Care List

Patient gaps data allows you to track current member gaps for different populations, measures, specialties, and more.

Access the Gaps in Care Report and Export the Data

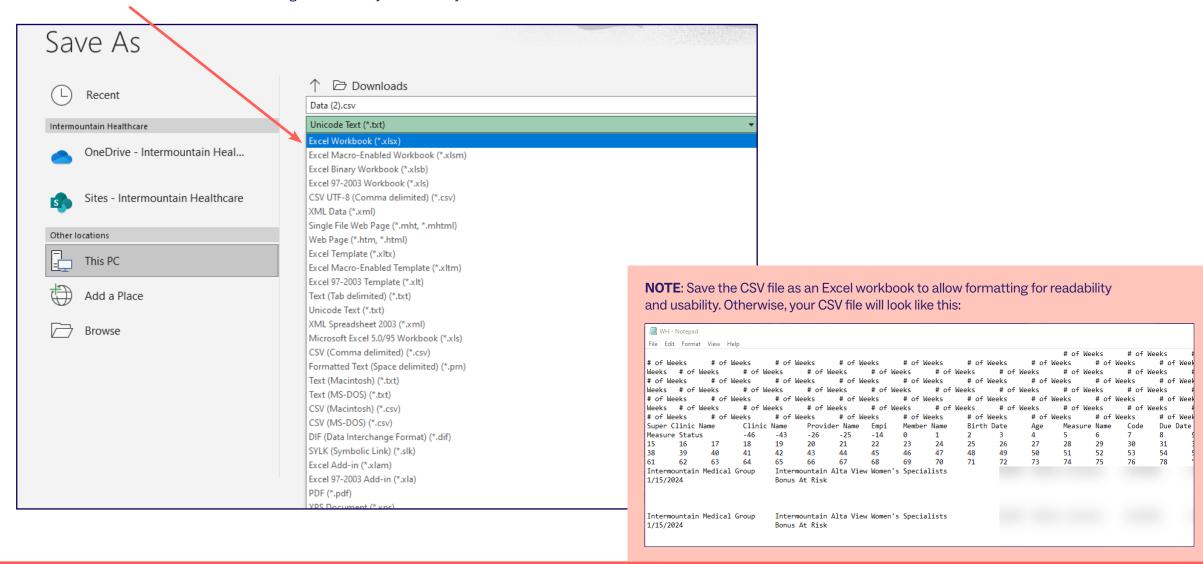




Pulling a Patient Gaps List, Continued

Save as Excel File

Save the CSV file as an Excel workbook to allow formatting for readability and usability.





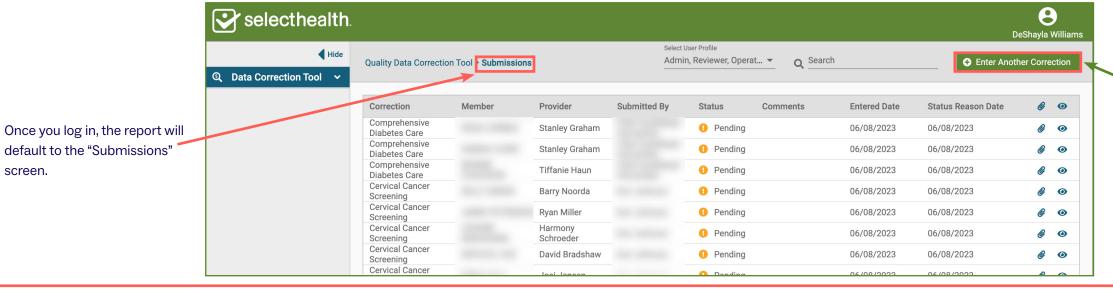
QDC Tool Instructions: Submitting a Correction

The QDC Data Correction Tool can be accessed via the **Quality Provider Program Report Hub**. Use this tool to enter submissions and view approvals/submissions.

Quality Provider Program Report Hub Report Description P 2023 QPP Clinical Summary Compilation of success metrics related to measures in 2023 D 2023 OPP Gaps in Care List Detailed list of Gaps in Care related to measures in 2023 P 2023 QPP Gaps in Care for Download Direct link to the Download tab on the Gaps in Care report for 2023 2022 Medical Home Clinical Summary Compilation of success metrics related to measures in 2022 P Compilation of success metrics related to measures in 2021 P 2021 Medical Home Clinical Summary 0 2020 Medical Home Clinical Summary Compilation of success metrics related to measures in 2020 List of members admitted to the hospital or ED in the last 7 days 0 Hospital Census Case & Disease Management Patient List List of members with active Case or Disease Management Cases P D Gaps in Care Form Printable form for clinics to identify gaps in care 0 5 HEDIS and 4 PQA Pharmacy/CMS measure performance data available by provider Medicare Advantage STARS: Provider Quality Data Corrections Tool Submit a correction for Medical Home data

NOTE: Currently, Chlamydia Screening is the only measure allowing corrections to be submitted using the Quality Data Correction (QDC) Tool.

From the QPP Reports Hub, select the Quality Data Corrections Tool.



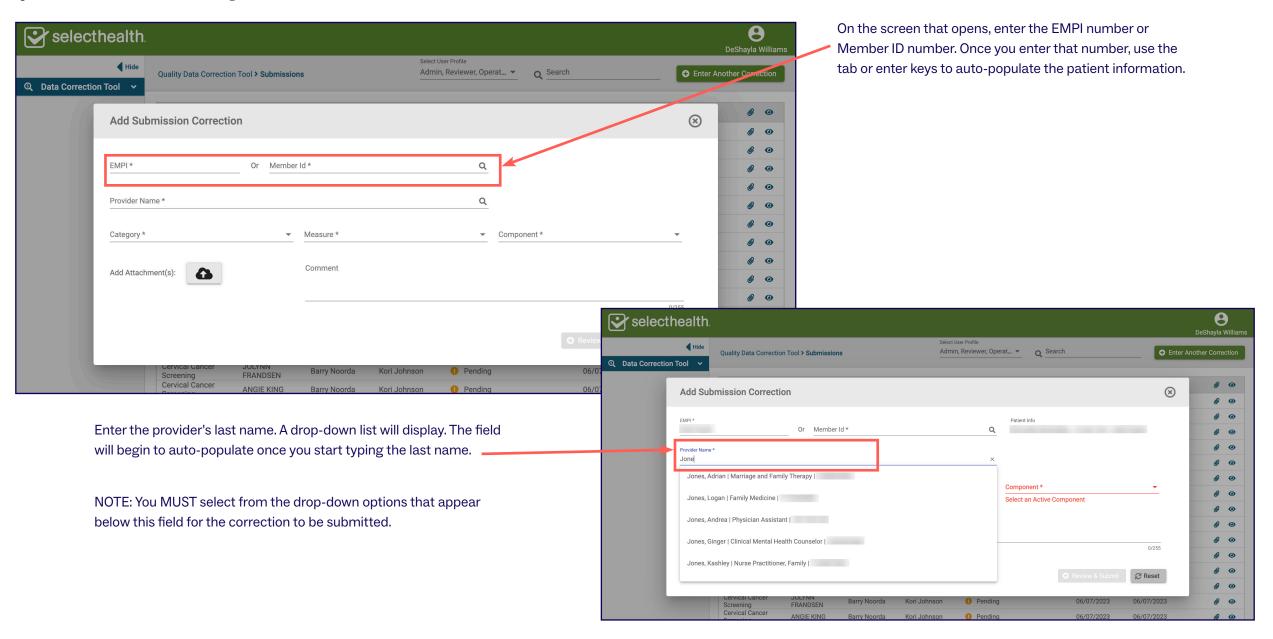


Note the

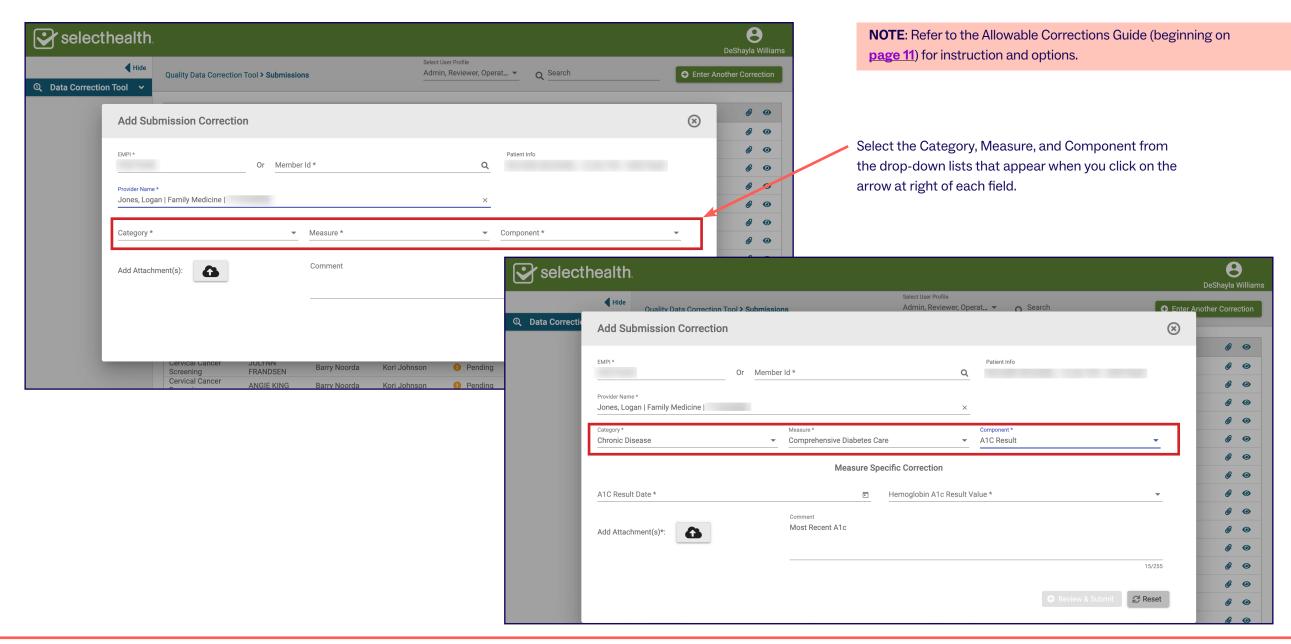
"Enter Another Correction"

button at top

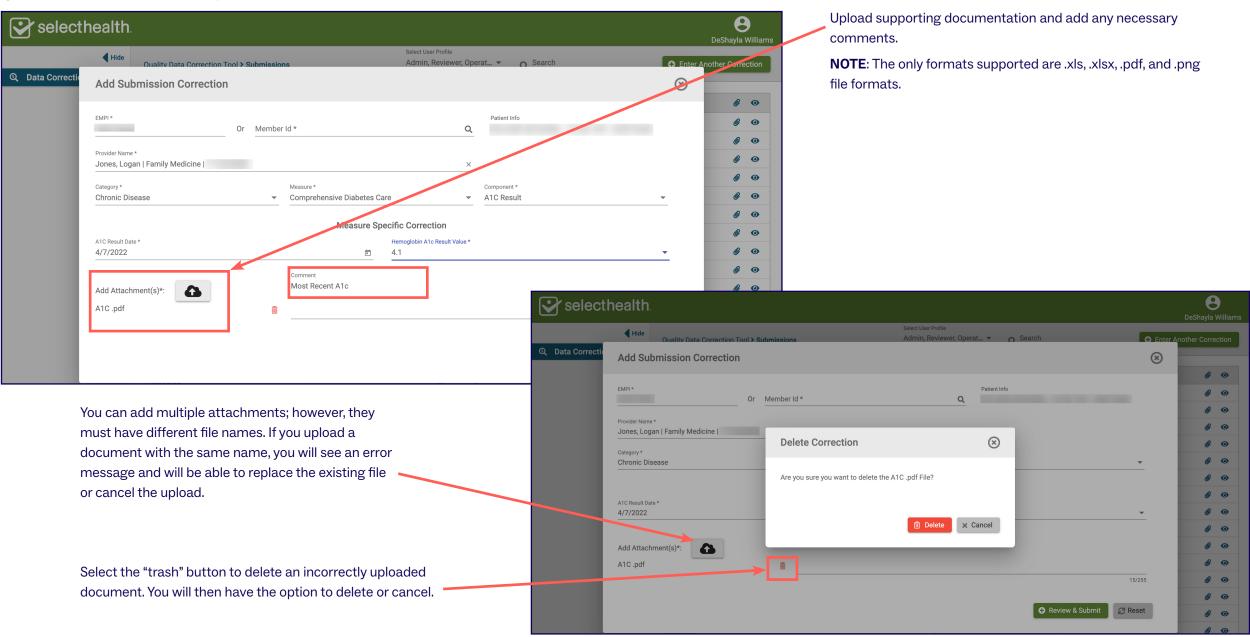
right.



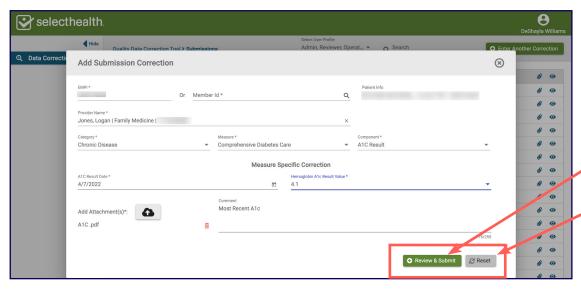








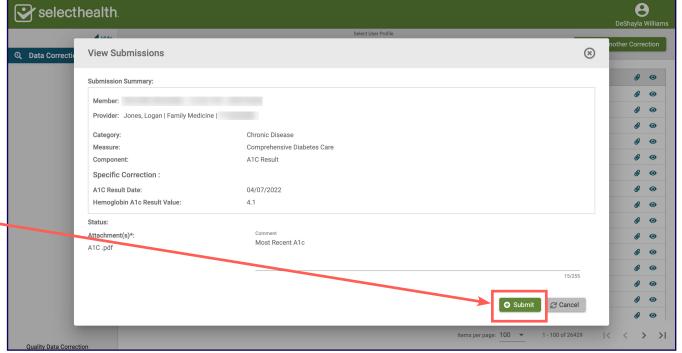




Once you have completed and reviewed all the fields, click on the "Submit" button.

Click on "Review & Submit" to have an opportunity to review a summary of your submission.

NOTE: You can "Reset" at any point to start over.

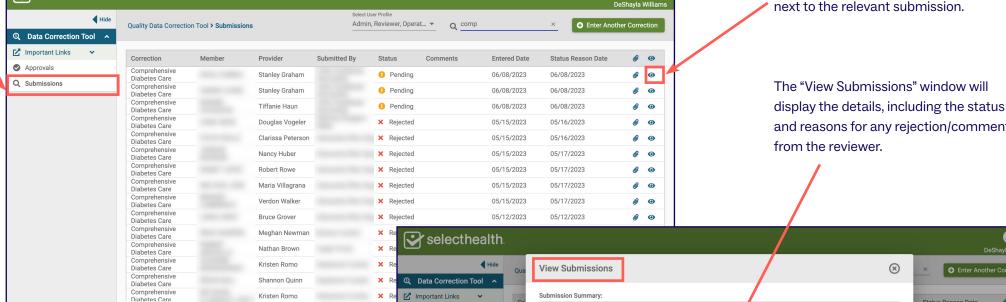




selecthealth.

QDC Tool Instructions: Submitting a Correction, Continued

To view the status of a correction you have entered, view the "Submissions" page.

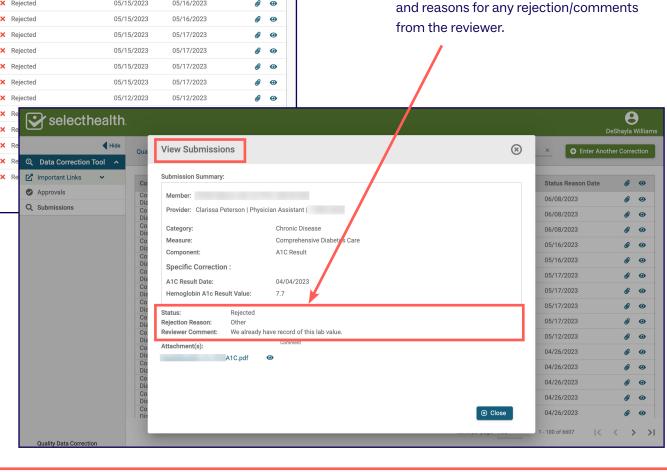


TIPS FOR SUBMITTING CORRECTIONS:

For rejected corrections, providers may have the option to resubmit the correction. A
majority of the selections will be kept except for the attachments, result date, and result
value.

Quality Data Correction

- When resubmitting, consider reopening and downloading the patient file so that you won't have to dig through files looking for the patient record.
- Corrections that have been resubmitted and accepted will still appear as a rejection. Do not resubmit the correction twice if the newly submitted correction was approved.



8

To view more detail, select the "eye" icon



Allowable Corrections Guide

General Guidance

- Include a copy of EMR note, progress note, or screen print signed by MA/RN/MD including member name, DOB, and provider.
- Submit corrections using this online tool.

- Wait 6 weeks from the date of service to enter corrections to allow for claim lag.
- Don't attach multiple patient records to a single correction

Chlamydia Screening Chlamydia Chlamydia Screening Chlamydia Chlamy									
				cess	Additional Required				
Allowable Correction	Category	Measure	Component	Correction Type	Documentation (see "General Guidance" for Standard Requirements)	Notes for Entering Corrections			
Unaccounted for Chlamydia Screening	Preventive Screening	Chlamydia Screening	CHL Numerator	Chlamydia Culture	Date & result of chlamydia screening	The National Committee for Quality Assurance (NCQA) does not allow exclusions for abstinence or monogamy			

For all other Women's Health measures, manual corrections are allowed. Please contact your Quality Provider Performance Representatives for more information (QualityProvider@selecthealth.org).



Appendix: Other Resources

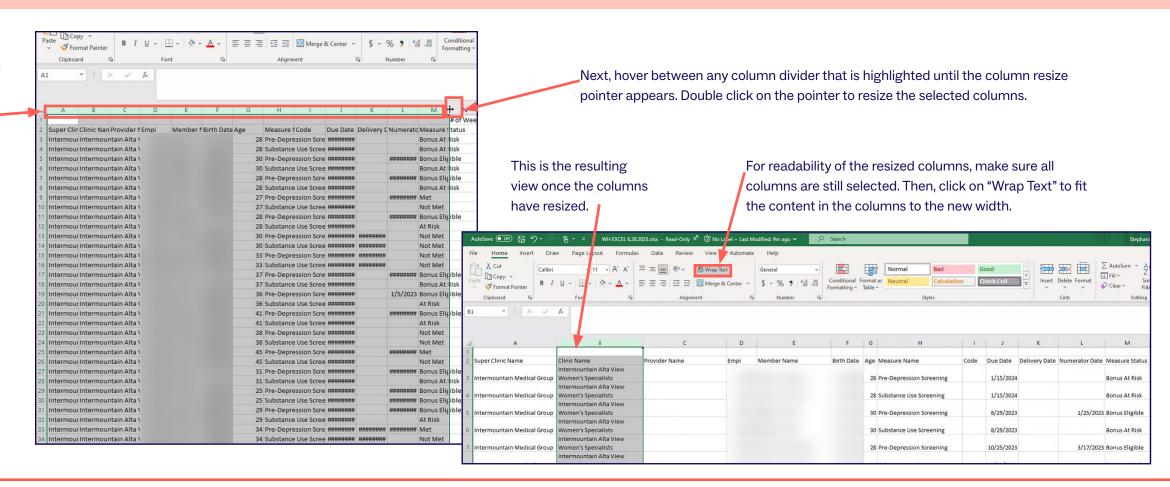
How to Format a Gaps in Care for Download -- Performance Data Table in Excel

Once you have downloaded and saved the Gaps List in Excel, open the file and follow the formatting tips in this section. These tips will help you manage the data in the Gaps List more efficiently. For more information on these functions and other common Excel formatting tips, access Microsoft's **Excel Training Page**.

The examples on this page indicate how to widen rows A through M in the Excel spreadsheet, making it easier to read the data.

Widen a Column and Wrap Text

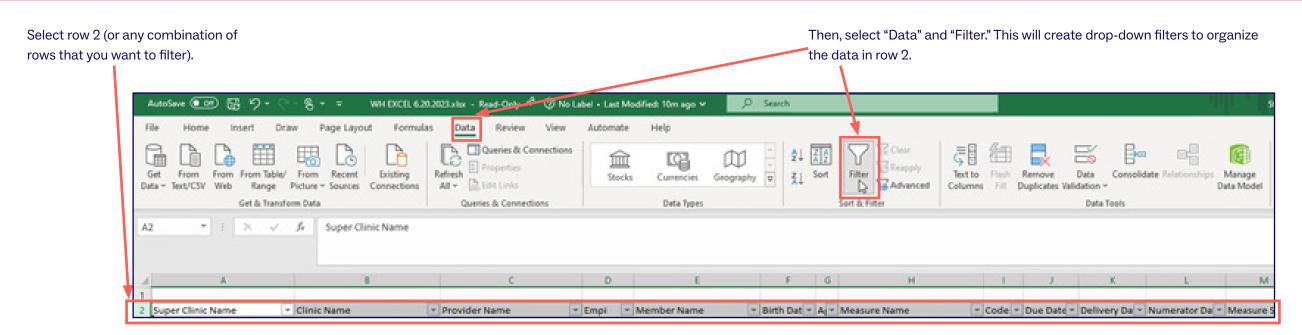
Select columns with information by holding down your mouse, starting at the top of column A and dragging to the last column with data.



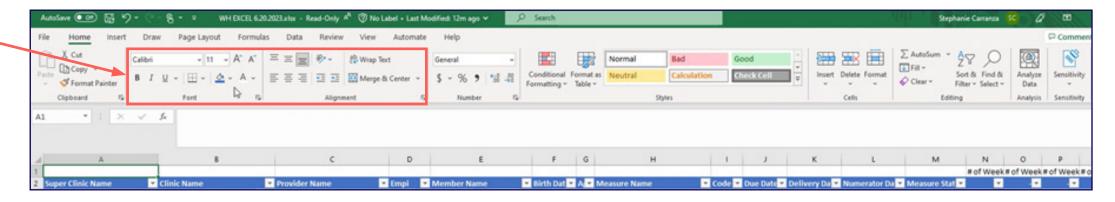


Formatting a Gaps List in Excel, Continued

Filter Data and Apply Custom Formatting



Use the "Font" and "Alignment" sections of the tool bar to custom format cells (e.g., to distinguish table headings).



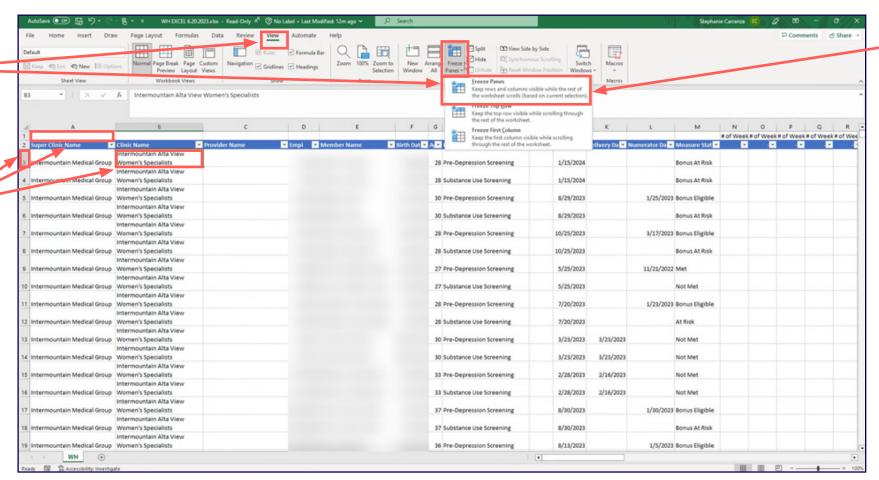


Formatting a Gaps List in Excel, Continued

Freeze Panes to Make Scrolling and Comparing Data Easier

To scroll through the data and still have the headers visible, you can freeze rows by selecting "View" and "Freeze Panes."

If you want to freeze a row (e.g., row 2) and a column (e.g., column A), select the cell BELOW the row and to the RIGHT of the column you want to freeze.



Then, select "Freeze
Panes." Doing so freezes
everything above and to
the left of the cell selected
to "Freeze."



Questions about the Women's Health Program?

Contact your Provider Quality Performance representative (qualityprovider@selecthealth.org)

