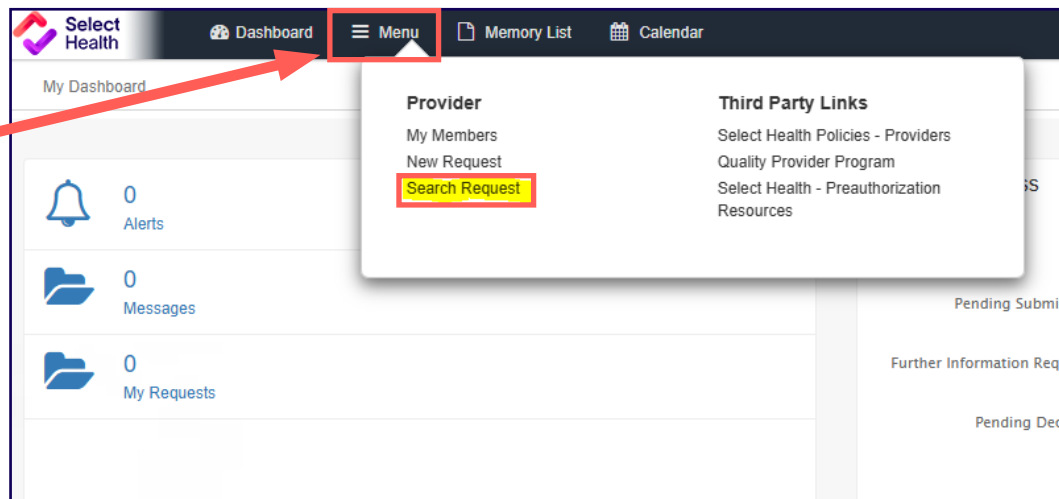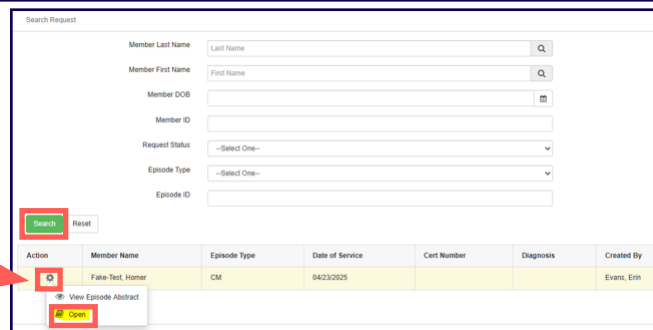# Dual Eligible Special Needs Plans (D-SNP)
Looking Up Care Plans & HRAs
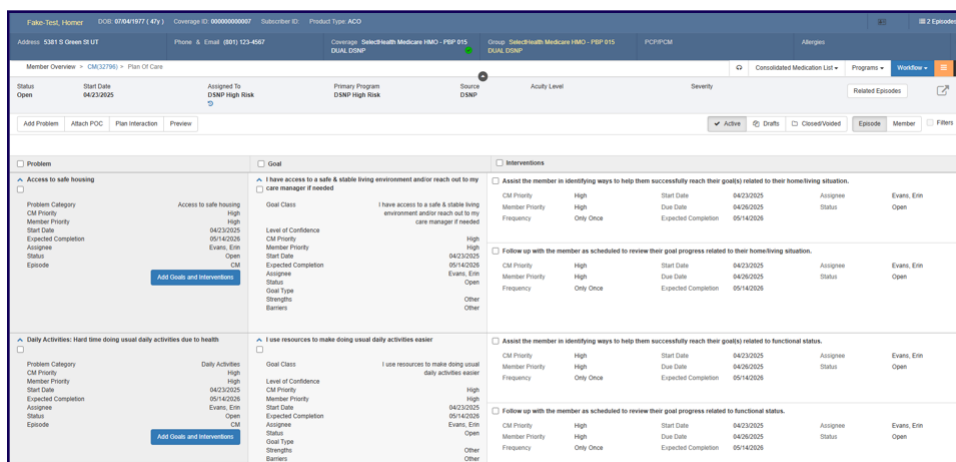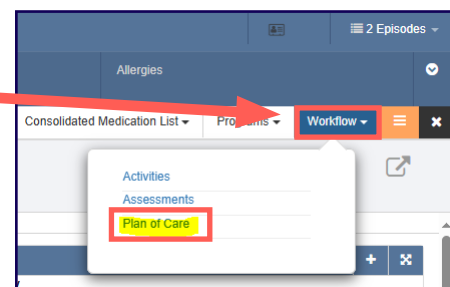
Viewing Member Care Plans

1. Log in to the **Preauth & Care Plan Tool**. From your Dashboard, click **Menu** from the top toolbar. Select **Search Request**.

2. Enter the member's full name and date of birth (DOB), and click **Search.**

3. Click the cog wheel in the Action column and select **Open**.
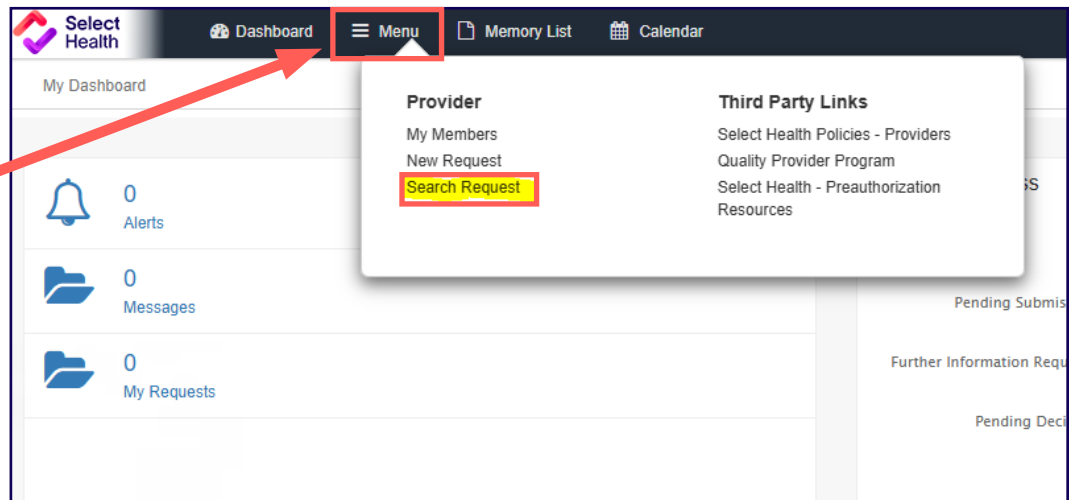

4. The member's information will display. On the right side of the screen, click **Workflow** and select **Plan of Care**.

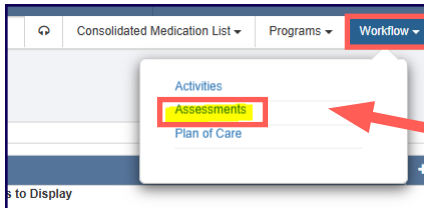5. View the member's care plan to review active goals and interventions.

Viewing HRAs

1. Log in to the **Preauth & Care Plan Tool**. From your Dashboard, click **Menu** from the top toolbar. Select **Search Request**.
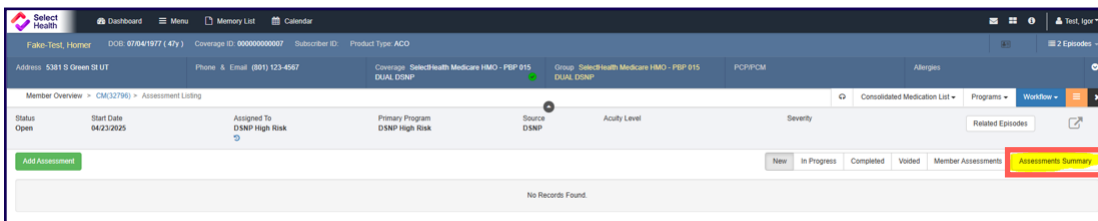
2. Enter the member's full name and date of birth (DOB), and click **Search.**

3. Click the cog wheel in the Action column and select **Open**.

4. The member's information will display. On the right side of the screen, click **Workflow** and select **Assessments**.

5. Click **Assessments Summary** to view all assessments for the member.

6. View the DSNP HRA under **Reports Summary**.