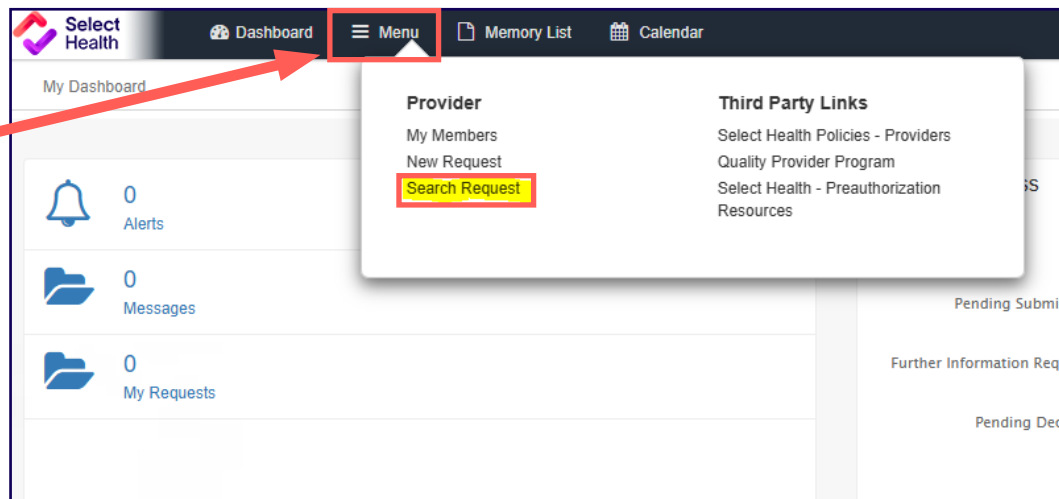


# Dual Eligible Special Needs Plans (D-SNP)

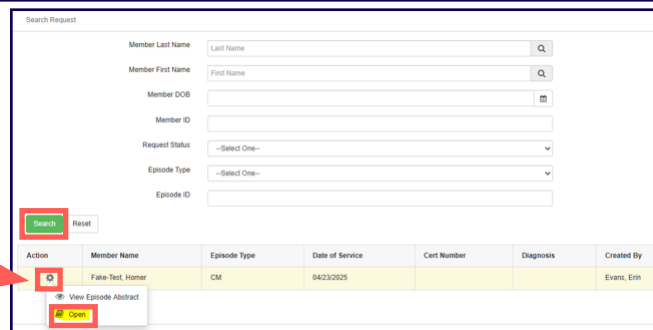
## Looking Up Care Plans & HRAs

### Viewing Member Care Plans

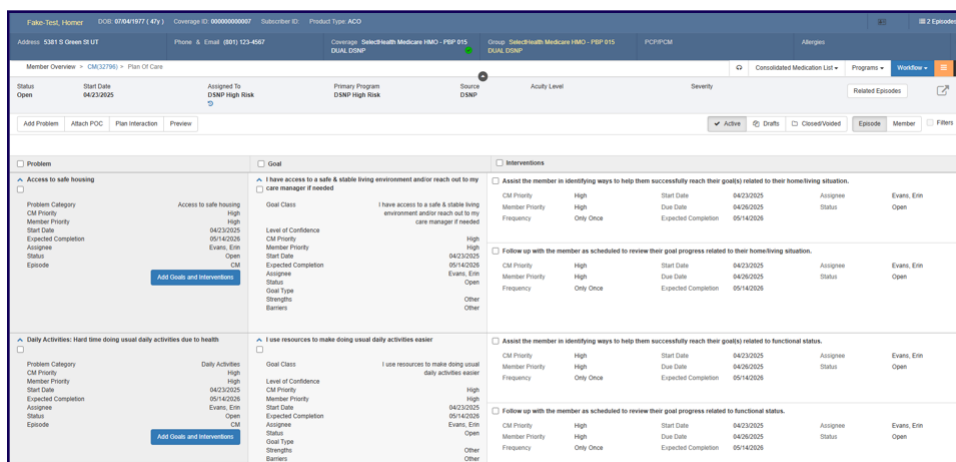
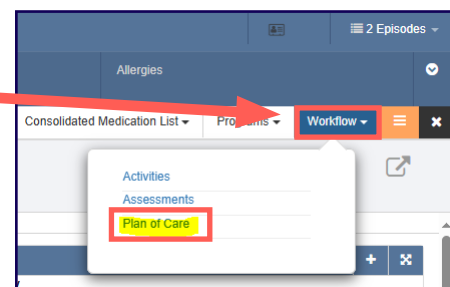
1. Log in to the **Preauth & Care Plan Tool**. From your Dashboard, click **Menu** from the top toolbar. Select **Search Request**.



2. Enter the member's full name and date of birth (DOB), and click **Search**.
3. Click the cog wheel in the Action column and select **Open**.



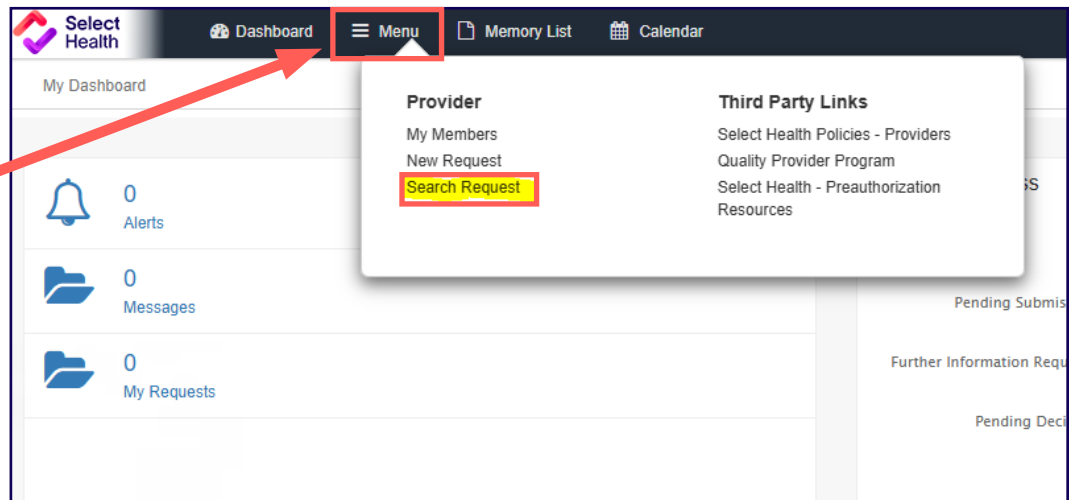
4. The member's information will display. On the right side of the screen, click **Workflow** and select **Plan of Care**.
5. View the member's care plan to review active goals and interventions.



# Looking Up Care Plans & HRAs, Continued

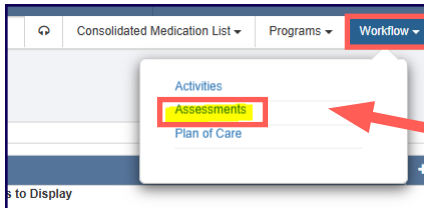
## Viewing HRAs

1. Log in to the [Preauth & Care Plan Tool](#). From your Dashboard, click **Menu** from the top toolbar. Select **Search Request**.

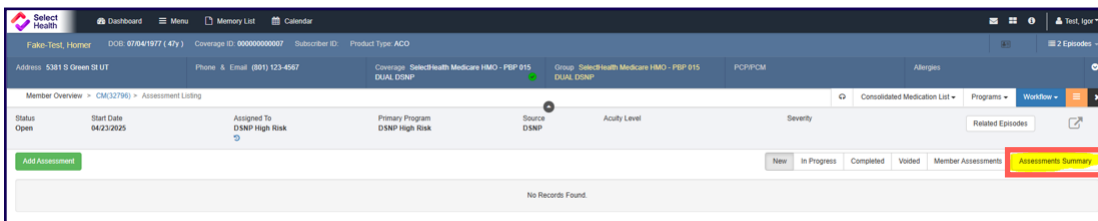


2. Enter the member's full name and date of birth (DOB), and click **Search**.
3. Click the cog wheel in the Action column and select **Open**.

The screenshot shows the 'Search Request' form with fields for Member Last Name, Member First Name, Member DOB, Member ID, Request Status, Episode Type, and Episode ID. Below the form is a table with columns: Action, Member Name, Episode Type, Date of Service, Cert Number, Diagnosis, and Created By. A row for 'Fake-Test, Homer' is shown with a cog wheel icon in the Action column and an 'Open' button highlighted with a red box.



4. The member's information will display. On the right side of the screen, click **Workflow** and select **Assessments**.



5. Click **Assessments Summary** to view all assessments for the member.

6. View the DSNP HRA under **Reports Summary**.

The screenshot shows the 'Assessments Summary' page. It includes a 'Provider Details' table, an 'Assessment Details' table, and a 'Reports Summary' section. The 'Reports Summary' section has a 'DSNP HRA' link highlighted with a red box. Below it is a table with 'Questions' and 'Answers'.

