



CMS Prior Authorization Metrics

2025 MEDICARE-H1994

These metrics are reported in accordance with the Centers for Medicare & Medicaid Services (CMS) Interoperability and Prior Authorization Final Rule (CMS 0057 F). The data reflects prior authorization requests for medical items and services, including initial and concurrent reviews, for **Calendar Year 2025**

Non-urgent Prior Authorization Requests

	How many times this happened	Out of Total requests	Percentage
Request approved	40,525	42,986	94%
Request approved only after appeal	147	152	97%
Request approved only after time for review was extended	2	3	67%
Request denied	2,461	42,986	6%
Request denied after appeal	5	152	3%
Request denied after time for review was extended	1	3	33%

Urgent Prior Authorization Requests

	How many times this happened	Out of Total requests	Percentage
Request approved	1,713	1,795	95%
Request approved only after appeal	42	42	100%
Request approved only after time for review was extended	0	1	0%
Request denied	82	1,795	5%
Request denied after appeal	0	42	0%
Request denied after time for review was extended	1	1	100%

Time between receiving a prior authorization request and sending a decision

	Mean (Average) Time	Median (Middle) Time
Non-urgent Prior Authorization Requests in Days	2	1
Urgent Prior Authorization Requests in Hours	20	6