

FAQ: Provider Benefit Tool.

How do I search for a member?

1. Click *Search* in the top navigation.
2. You can search for a member and see their coverage in two different ways: *Quick Search* or *Patient Lookup*. Click either link, enter the necessary information, and click *Search*.
3. In the *Patients* section, you can view *Coverage*, *Plan*, and *Eligibility Period*.
4. Click on the *Plan* link to view policy summary and details.

1 Search Pre-Auth Status Provider Update FAQ Contact Us

Provider Benefit Tool
John Smith ▾

SEARCH New Tab

2 SEARCH **2** Quick Search Patient Lookup Browse Claims

Search for Patients, Claims, or Remittance Advice using any form of numeric ID
Subscriber ID, Claim ID, Check Reference ID, SSN, Medicaid, Check Number

ID NUMBER
123456789

SEARCH

For a more comprehensive overview of a patient's previous medical coverage history, please use the Patient Lookup link above and search by Name and DOB.

Patients

PATIENT NAME JOHN SMITH					SUBSCRIBER NAME JOHN SMITH	
PATIENT ID 123456789	SSN -----5555	DATE OF BIRTH 1/1/1980	GENDER M	RELATIONSHIP TO SUBSCRIBER Subscriber	SUBSCRIBER ID 123456789	
3 Coverage	Plan	Eligibility Period				
Medical	4 Select Health Value Tiered ✓	01/01/2024 to present				