

FAQ: Provider Benefit Tool.

How do I search for a claim by date range?

1. Click *Search* in top navigation.
2. Click *Browse Claims* in search box.
3. Enter the *Dates of Service* range.
4. Click the *Search* button.
5. View results. Note: Purple numbers and names in results are clickable for more information.

The screenshot shows the 'Provider Benefit Tool' interface. At the top, the 'Select Health' logo is on the left, and navigation links 'Search', 'Pre-Auth Status', 'Provider Update', 'FAQ', and 'Contact Us' are in the center. The user 'John Smith' is logged in on the right. Below the navigation bar, there's a 'SEARCH' tab and a 'New Tab' button. The main search area has four tabs: 'SEARCH', 'Quick Search', 'Patient Lookup', and 'Browse Claims' (which is selected and marked with a red circle 2). Under the 'Browse Claims' tab, there are two rows of filters. The first row has 'DATES OF SERVICE' with a date range from '04/02/2024' to '04/02/2024' (marked with a red circle 3) and a 'PROVIDER/FACILITY' dropdown set to 'All Providers'. The second row has a 'CLAIM TYPE' dropdown set to 'All Types' and a 'STATUS' dropdown set to 'All Statuses'. To the right of these filters are a 'RESET FORM' link and a purple 'SEARCH' button (marked with a red circle 4). Below the search filters, there's a section titled 'Claims (2)' (marked with a red circle 5). It contains a table with 8 columns: Claim ID, Patient Name / ID, Status, Service Dates, Service Provider, Total Charge, Total Payable, and Remittance Advice. The table lists two identical claims for 'JOHN SMITH' with a status of 'Processed, Awaiting Payment Run' and a service date of '04/02/2024'. The service provider is 'INTERMOUNTAIN WEST JORDAN INSTACARE'. The total charge is \$254.00 and the total payable is \$0.00. The remittance advice number is '987654321'.

Claim ID	Patient Name / ID	Status	Service Dates	Service Provider	Total Charge	Total Payable	Remittance Advice
123456789	JOHN SMITH	Processed, Awaiting Payment Run	04/02/2024 04/02/2024	INTERMOUNTAIN WEST JORDAN INSTACARE	\$254.00	\$0.00	987654321
123456789	JOHN SMITH	Processed, Awaiting Payment Run	04/02/2024 04/02/2024	INTERMOUNTAIN WEST JORDAN INSTACARE	\$228.00	\$0.00	987654321