

Loyalty/ Signature Network Terms and Conditions.

Select Health® in its sole discretion will determine whether program requirements have been met to qualify for rewards and will rely on electronic documentation. Select Health may change program terms or discontinue a reward program at any time without notice. By participating in the rewards program, members agree to the latest version of the program terms posted by Select Health online.

The Loyalty Program offering wellness rewards is available to Individual/Family health plan members in Nevada and Colorado. The program is not available if an employer for a group plan opts out. The Loyalty Program is available to Utah Individual/Family health plan members with the Signature Network. Rewards are available to any qualifying member age 18 or older on an eligible plan.

The Loyalty Program awards points to qualifying members for completing wellness-related activities, including preventive exams or preventive screenings, (such as an annual wellness exam) with an in-network provider, evidenced by a Select Health processed claim. After conditions are met, qualifying members who have completed program requirements may redeem points for rewards (such as a VISA Cash card or other available gift cards) until the end of the current calendar year. For unredeemed points, Select Health will automatically send VISA Cash cards.

To earn points and qualify for rewards, a member must visit selecthealth.org, register for an account and must accept the Program Terms and Conditions. Rewards will not be available for any months prior to registration for a Select Health account.

For most members, points are available for enrolling in Intermountain Connect Care®. Members who have other health coverage through Medicare or Medicaid should notify Select Health and decline the Connect Care reward. Points are available on a monthly basis for members with a gym membership or those getting acupuncture, doing yoga or Tai Chi. Monthly points are also available to those engaged in physical activities like swimming, walking, biking, or hiking. A member may qualify to receive a monthly reward under either program option (gym membership or physical activity) but may not earn a reward for both options during a month.

Qualifying for a gym membership, acupuncture, yoga, or Tai Chi reward also requires entering an online attestation. For auditing purposes, valid receipts should be retained as proof of payment for the gym membership, acupuncture, yoga, or Tai Chi. For the physical activity reward alternative, the member must set up an additional program account with Virgin Pulse to document activity (by steps or step activity conversion).

As measured by step tracker or activity conversion, a member must achieve at least 7,000 steps per day for 20 days in a calendar month to qualify for a reward.

While Personify Health aka Virgin Pulse allows for entering steps for dates before registration, a member will only be eligible for Select Health rewards from the date of registration with Personify Health. Members should record their activity at least weekly and must record all steps before the end of the month.

Program participants are strongly encouraged to complete an online health assessment when starting the program. Feedback from a health assessment can help participants meet health and fitness goals and promote long-term wellness.

Rewards for the gym membership or physical activity program components are limited to \$240 per calendar year for an eligible individual. Total wellness and incentive program rewards for members enrolled in the Loyalty Program and other Select Health programs are capped at \$580 per calendar year for each subscriber family.

Submitting false or fraudulent information will disqualify the member submitting the information from receiving rewards. Subject to program conditions, rewards will be available to a subscriber or member on the subscriber's family plan while enrolled in an eligible health plan.

Gym memberships that qualify for a reward include any commercial or community gym or fitness facility. Personal training or use of personal fitness equipment generally would not qualify for a gym membership reward.

A request to receive a reward for any month of a year must be submitted by the Activity Completion Deadline date set by Select Health each calendar year. Once program conditions have been met for a month(s), Select Health will work with vendor partners to make rewards available as soon as possible.

If a qualifying member's plan terminates before the end of a calendar year and they have unredeemed reward points, the member can call Member Services at 800-538-5038 to assist them in redeeming their reward points. The member also has the option of waiting until the end of the calendar year and a Visa Cash card will automatically be sent to them in the amount of their unredeemed rewards points.

Please note that rewards received may be considered income and subject to tax.

Questions

Call Member Services at
800-538-5038

weekdays, from 7:00 a.m. to 8:00 p.m.,
and Saturday, from 9:00 a.m. to
2:00 p.m. TTY users, please call 711.

