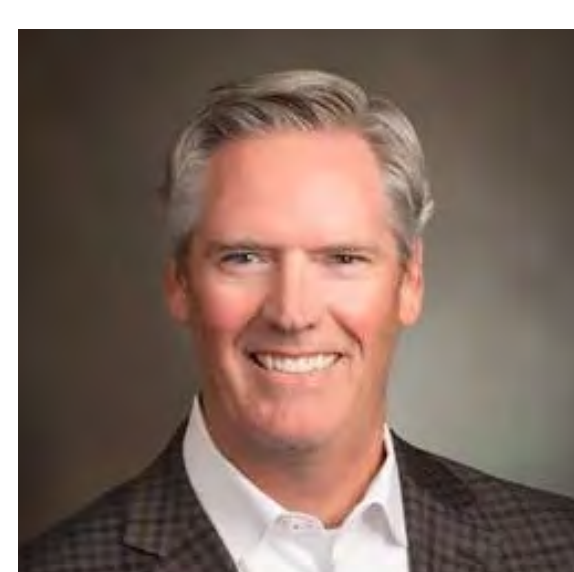


Simple Acts of Caring

Our 2023 Community Impact Report



From Our President & CEO

In February 2023, I officially took the reins as President & CEO of Select Health, and it has been my absolute pleasure to watch and learn from this organization since. This year, we celebrated our 40-year anniversary, which allowed me to reflect on the impact Select Health has had on the communities it serves.

Creating healthier communities takes more than just offering a good health insurance product—it requires great care and effort by implementing extensive impact programs that touch on things like housing, food security, access to healthcare, mental health, education, and more. This is all incredibly evident when looking at the impact of our community relations work this past year.

To create healthier communities, we must support the organizations that are “boots on the ground” fighting hunger and homelessness, improving education and healthcare access, and countless other issues.

I'm proud of the efforts we are making to engage with our communities and we will continue to grow these programs as we expand into new markets.

I hope you enjoy reading through this report and join me in building on these efforts moving forward.

Warm regards,
Rob Hitchcock



Our Commitment (Our Why)

Our mission at Select Health is to help people live the healthiest lives possible, and that mission encompasses much more than the products and services we offer. As a company, we are heavily invested in the health and wellness of the communities in which we operate.

From our community outreach initiatives to our programs, such as the Select Health Awards, we strive to create happier and healthier communities throughout the Intermountain West. In 2023 our community relations impact reached a new level. This report highlights our key initiatives in 2023 and the results stemming from those efforts.

Recognition in Our Communities

Select Health Awards

15th
ANNIVERSARY

MORE THAN
300
APPLICATIONS

AWARDED
\$80,000
IN GRANTS

The Select Health Awards program was launched in 2008 to celebrate Select Health's 25th anniversary. With the organization now 40 years old and the program in its fifteenth year, Select Health has donated more than \$1 million to community organizations through the Select Health Awards program.

In 2023, we honored organizations in Utah and Idaho working to improve our communities, from helping with food security and housing stability to improving mental well-being and helping people access healthcare.

Collectively, we received more than 300 applications from interested non-profit organizations vying for grants. In Utah, the awards included \$3,000 grants and marketing packages, while in Idaho, winning organizations received a \$5,000 grant.

Best of the Best

After careful consideration from Select Health caregivers and a community panel, the top 10 scoring organizations in each market include:

Utah Winners

- 1. EquityVision
- 2. NeighborWorks Salt Lake
- 3. Ogden Pride
- 4. Open Doors
- 5. Rape Recovery Center
- 6. Seager Memorial Clinic
- 7. Tabitha’s Way Local Food Pantry
- 8. Utah Chinese Association
- 9. Venezuelan Alliance of Utah
- 10. YCC Family Crisis Center

Idaho Winners

- 1. City of Good
- 2. Family Health Services Corporation
- 3. Interlink Volunteer Caregivers Inc.
- 4. Mountain Home Food Pantry
- 5. NAMI Upper Valley, Idaho
- 6. Northwest Children’s Home
- 7. Pocatello Free Clinic
- 8. Sandpoint Senior Center
- 9. The Crisis Hotline
- 10. The Mentoring Network

Learn more at selecthealthawards.org.



Building Knowledge in Our Communities

B3: Brain Body Boost

B3: Brain Body Boost, or B3 for short, is a free online, school-based wellness program designed to help fourth-, fifth-, and sixth-grade teachers in Utah strengthen health education in the classroom. B3 provides lesson plans and rewards active classrooms with free school supplies.

During the 2022-2023 school year, 60 schools within 19 school districts participated. Those schools could stock their classrooms with playground equipment, educational games, art supplies, and more in exchange for participating in health education and physical fitness both inside and outside of the classroom.

The most active classrooms earned our Top Dog Awards, winning bonus points for additional, premium school supplies.

Congratulations to our 2022-2023 Dog Award Winners

1ST PLACE

Kyle Hansen’s Fourth Grade classroom from Castle Heights Elementary School

2ND PLACE

Jill Triptow’s Sixth Grade classroom from Ascent Academies of Lehi

3RD PLACE

Jennifer Davis Brawn’s Fifth Grade special education classroom from King Elementary School

To learn more, visit B3kids.com.

Education in Our Communities

Latinx Scholarships

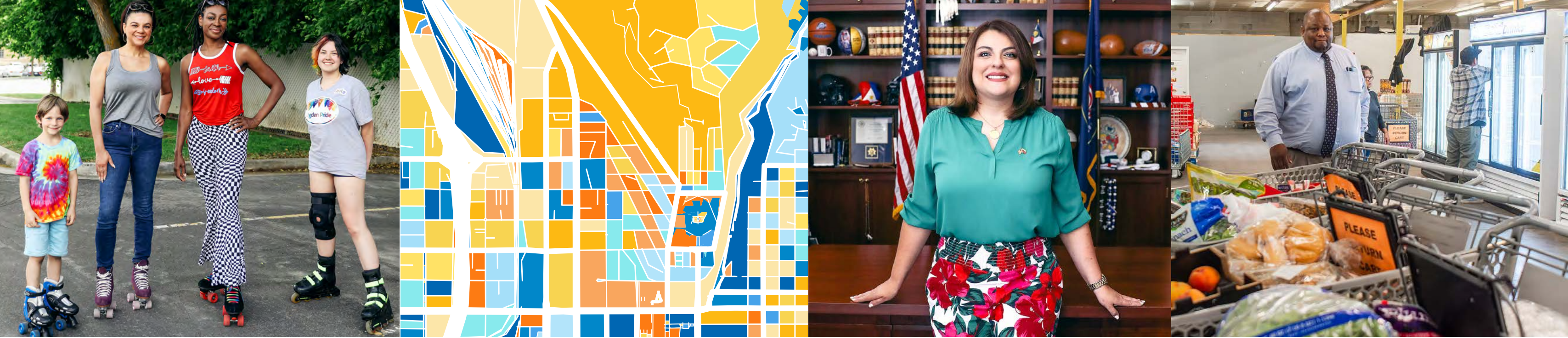
Select Health invests in the community through education. In 2023, the Select Health Latinx Scholarship* was a two-year full scholarship for freshman Hispanic and Latinx students with demonstrated financial need at Salt Lake Community College who are interested in a healthcare career. Select Health supports various healthcare interests beyond physician and nurses, including technicians, dental hygienists, and insurance industry professionals.

Students who earn this scholarship can apply for mentoring activities, a paid summer internship and full-time employment at Select Health.

In 2023, Select Health awarded nine students a \$5,000 scholarship, six students started their two-year mentorship, and three continued their two-year scholarship.

NINE STUDENTS
EACH RECEIVED A
\$5,000
SCHOLARSHIP

* Scope of program is expanding in 2024 under a new name, "Select Health Scholarships."



Measuring Our Community Investment

Select Health invests nearly \$1 million in our communities every year.

It's rewarding to take a step back and reflect upon our greater community relations impact and understand how those efforts improve individual lives.

All told, 44 caregivers from the community relations team, sales and wellness attended 400 community events throughout Select Health's four regions.

WE SUPPORTED

244
PARTNERS

These events helped us connect with over 950,000 people.

The team conducted 2,943 wellness assessments.

We attended 41 non-profit gala fundraisers.

We distributed branded giveaways to help further people's wellness efforts, including:

300 shirts and face masks	14,000 grocery totes	25,000 pickleball bags	80 backpacks	4,000 sunscreen lip balms
	4,000 pens	10,000 hand sanitizers	80 hammocks and coolers	

We collected and donated over 450 pounds of food.

We donated more than 200 hygiene items.

We donated 500 flu vaccines.

Change in Our Communities

Equity

Select Health is committed to leveling the playing field to healthcare access and to taking steps toward ensuring our workforce represents the communities we serve.

Some efforts include:

Conducting outreach for Medicaid in rural communities including Ephraim, Vernal, Price, Duchesne, Richfield, Tooele, St. George, Park City and Cedar City

Sponsored Salt Lake City Pride Festival, Las Vegas Pride Festival and marched in the Boise Pride Parade

Improving equity for women in the workplace with involvement in programs such as:

- Success in Education, Women Who Succeed
- Salt Lake Chamber's Annual Women & Business Conference
- Davis Chamber Athena Awards
- Utah Valley Chamber Women Business Network Holiday Luncheon
- Las Vegas Leading Ladies
- Idaho Women's Business Center
- Copper Rock Road to LPGA (Ladies Professional Golf Association)

Giving in Our Communities

When it comes to rolling up their sleeves and pitching in, Select Health caregivers are ready and willing. The year 2023 saw 191 caregivers tracking their time in the organization's community service app, for a total of 3,440 hours. Moreover, 27 caregivers serve on 42 boards, spanning fields such as education and mental health to social services and Chambers of Commerce.

191 CAREGIVERS
TRACKED

3,400
SERVICE HOURS

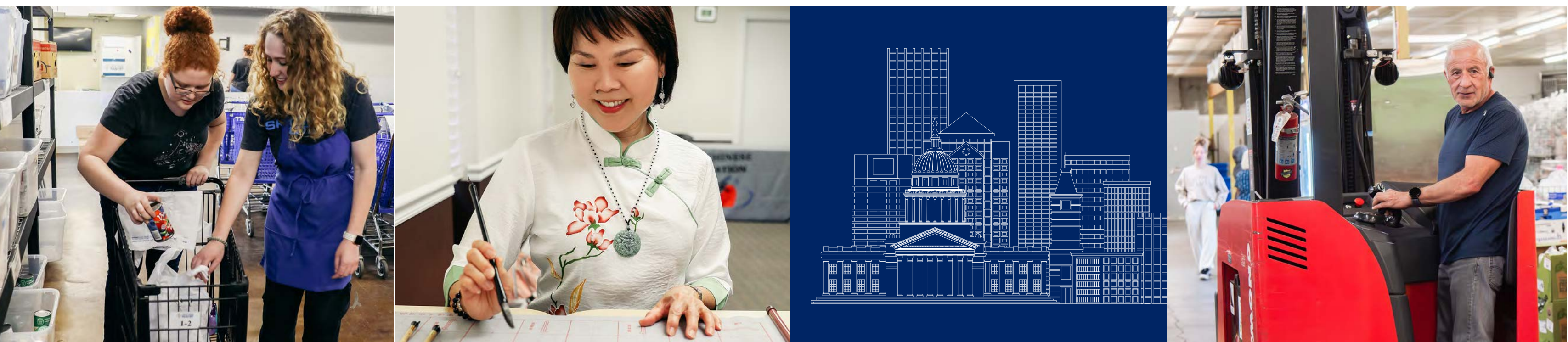
Highlights:

What better way to celebrate 40 years as an organization than giving back. Select Health caregivers commemorated the organization's 40th year with a celebration focused on the organization's incredible growth, from humble beginnings to more than 1 million members in four states. A signature component of the party was a food drive to shore up food security for our neighbors. Caregivers creatively assembled the donated items into the shape of Select Health's new logo before donating the 450 pounds of food to the Utah Food Bank.

Select Health caregivers served brunch for hundreds of seniors at the Murray Senior Center.

Thanks to members of the community relations team, the families of hospitalized children staying at the Ronald McDonald House had wrapped gifts to give to their children.

Marketing prepared a baked potato bar for 70 patients and family members at Primary Children's Hospital's Ronald McDonald House room.



Support in Our Communities

In addition to supporting local community-based organizations, we help ensure strong communities when we work with large and small businesses in our regions.

We are members of dozens of Chambers of Commerce throughout the Mountain West, including two new memberships in Colorado: the Denver Latin Chamber and Colorado Castle Rock Chamber.

Select Health had the largest presence at the Salt Lake Chamber’s Women & Business Conference with 40 attendees, where we also hosted an informational booth about our health plans.

Select Health leaders attended the Salt Lake Chamber’s Economic Outlook &Public Policy Summit, exhibited at the Vegas Chamber Preview Las Vegas, and gave the keynote address at the Idaho Hispanic Chamber Healthcare Luncheon.

We celebrated and supported the accomplishments of those leaders helping our communities live better by sponsoring numerous Utah Business events:

- Best Companies to Work For
- CXO Luncheon recognizing Select Health Canyons Market President Sean Dunroe who was named 2023 CXO of the Year
- Fast 50 Awards
- Healthcare Hero Awards, where Select Health AVP of Individual and Small Group Sales Heidi Castaneda was awarded a 2023 Healthcare Heroes award
- HR Achievement Awards



Select Health continued its time-honored legacy of earning awards from Salt Lake Tribune and Utah Business Magazine for being a superior workplace.



“We are incredibly proud that our caregivers have chosen us for these workplace awards,” said Rob Hitchcock, Select Health president and chief executive officer. “We deeply care about creating a positive workplace where our caregivers’ well-being is at the heart of everything we do.”

Recognizing Our Partners

We acknowledge the tremendous efforts of our community partners in our communities. Thank you for helping people live their healthiest lives possible.

Utah

Adams Elementary	NeighborWorks Salt Lake
Aging Well Senior Expos	Neil Armstrong Academy
Alliance Community Services	Noah Webster Academy
Alpine Elementary	Oak Hills Elementary
Alpine Elementary - Online	Oakcrest Elementary
American Foundation for Suicide Prevention	Ogden Pride
Anna Smith Elementary	Ogden Weber Chamber of Commerce
Ascent Academies of Utah Lehi	Open Doors
Ascent Academies of Utah West Jordan	Opera Idaho
Ascent Academies of Utah West Valley	Orem Harvest Festival
Ashley Elementary	Park Lane Elementary
Asian Association of Utah	Peruvian Chamber
Association for Utah Community Health (AUCH)	Project Homeless
Blackridge Elementary	Project Success Juneteenth Festival
Bridge Elementary	Rape Recovery Center
Buffalo Point Elementary	Ronald McDonald House Charities of the Intermountain Area
Butterfield Canyon Elementary	Rose Springs Elementary
C.S. Lewis Academy	Rotary District 5400
Cache Valley Chamber of Commerce	Salt Lake Chamber
Castle Heights Elementary	Salt Lake Community College
Catholic Community Services	Salt Lake Corp Living Traditions Festival
Centennial Elementary	Salt Lake County Library Services
Centerville Elementary	Salt Lake Downtown Farmers Market
Centro Hispano	Salt Lake Education Foundation
Century Elementary	Salt Lake Fall Home Show
Chamber West	Settlement Canyon Elementary
Church of Jesus Christ of Latter-Day Saints	SHAPE Utah
Columbia Elementary	Show Up For Teachers
Community Nursing Services	Shriners Children’s Salt Lake City
Consulate of Mexico Health Window	Silver Summit Elementary
Cook Elementary	South Valley Chamber
Copper Rock Golf Tournament Road to LPGA	South Weber Elementary
Davis Chamber	Special Olympics of Utah
Davis Education Foundation	SS&C Technologies (Board)
Davis Safe Kids	St. George Chamber
Daybreak Elementary	Stand for Kind
Department of Workforce Services	Stansbury Park Elementary
Deseret First Charitable Foundation	Suazo Business Center
Discovery Elementary	Success in Education
Dry Creek Elementary	Summit Academy
Duchesne Chamber	Taylor Elementary
Economic Development Corporation of Utah (EDCUtah)	The Children’s Center
Ecuadorian Civic Committee	The Road Home
Edgemont Elementary	The Sharing Place
EquityVision	Thomas Edison Charter School
First Step House	Thunder Ridge Elementary
Fox Hills Elementary	Toole Chamber
Fox Hollow Elementary	Top of Utah Runners
Goal Foundation Ogden Marathon	UHIN Board of Directors
Granite Education Foundation	Uintah Elementary Online
Grantsville Elementary	United Way of Treasure Valley Health Vision Council
Guadalupe School	Urban Indian Center
Harry S. Truman Elementary	USU Alumni Association
Healthcare Transformation Council of baho	Utah Association of Health Underwriters
Hillsdale Elementary	Utah Association of School Business Officials
Holy Cross Ministries	Utah Black Chamber Charitable Foundation
Hurricane Elementary	Utah Business
Intermountain Health Foundation	Utah Business Network
J.E. Cosgriff Memorial Catholic School	Utah Chinese Association
JDRF Mountain West Chapter	Utah Division of Indian Affairs Native American Summit
Jordan Education Foundation	Utah Foster Care
Junior League of Salt Lake	Utah Health Policy Project
Kanab Elementary	Utah Hispanic Chamber
Kaysville Elementary	Utah Infertility Resource Center (UIRC)
King Elementary	Utah League of Cities and Towns
Lakeview Elementary	Utah Life and Health Insurance Guaranty Association
Latino Behavioral Health	Utah Pacific Islander Health 5K
Latinos in Action	Utah Parents Teachers Association (PTA)
Layton Elementary	Utah Pride Center
Leadership Learning Academy - Ogden	Utah Public Education Human Resource Association (UPEHRA)
Lehi Elementary	Utah Public Health Association
Lehi Legacy Center	Utah School Nurses Association
Liberty Elementary	Utah Valley Chamber
Lone Peak Elementary	Utah Women and Newborns Quality Collaborative
LUPEC Ogden Hispanic Festival	Valley Academy
Mana Academy	Valley Behavioral Health
Mapleton 5K	Voices for Utah Children
Mt. Loafer Elementary	Volunteers of America
Murdock Family Foundation No More Victims	Wasatch Elementary
Murray Chamber	Washington Elementary
Murray Education Foundation	Windsor Elementary
Murray Senior Recreational Center	Women in Construction
National Ability Center	YCC Family Crisis Center
Neighborhood House	

Idaho

- Ada County Medical Society

Association of Idaho Cities

Boise Contemporary Theater Development Committee

Boise Metro Chamber

Boise Pride Festival

Boise Schools Education Foundation

Boise Senior Center

Boise State University College of Health Sciences

Boys & Girls Club of Nampa

Caldwell Chamber

City Club of Boise

City of Boise Youth Suicide Prevention

City of Good

College of Western Idaho Hispanic Healthcare Conference

Consulate of Mexico

Family Health Services Corporation

Hispanic Chamber of Commerce

Hispanic Native American Health Conference

Idaho Association of Commerce & Industry

Idaho Falls Chamber

Idaho Hispanic Chamber

Idaho Hospital Association

Idaho Medical Association

Idaho Nonprofit Center

Idaho Psychiatric Annual Conference
- Idaho Senior Games

Idaho Shakespeare Festival

Idaho Voices for Children

Interlink Volunteer Caregivers Inc.

Meridian Chamber

Meridian Senior Center

Mini Cassia Chamber

Mountain Home Chamber

Mountain Home Food Pantry

NAMI Upper Valley, Idaho

Nampa Chamber

Northwest Children's Home

Pocatello Free Clinic

Saint Alphonsus Festival of Trees

Sandpoint Senior Center

Soul Food Festival

South Central Hispanic

Southwest District Public Health Symposium

Taft Elementary

The Crisis Hotline

The Mentoring Network

Treasure Valley YMCA

Twin Falls Chamber of Commerce

Women in Leadership

Colorado

- Castle Rock Chamber

Colorado Coalition for the Homeless

Denver Latin Chamber

Food Bank of the Rockies

Fort Collins Holiday Expo
- Gazette Senior Life Expo

Hilltop Family Resource Center

Mile High United Way

St. Joseph Hospital

Wheat Ridge Seniors Resource Center

Nevada

- Asian Community Development Coalition

Baby's Bounty

Consulate of El Salvador Road to Health

Consulate of Mexico Health Window

Downtown Summerlin Farmers Market

Henderson Chamber

Henderson Equality Center

Las Vegas Leading Ladies

Latin Chamber
- Latinos in Action

LGBTQ Center of Southern Nevada

Nevada Homeless Alliance

PBS Kids

Public Education Foundation

Puentes University

REACH

Three Square

Vegas Chamber

* Information about any third-party does not constitute endorsement or recommendation by Select Health

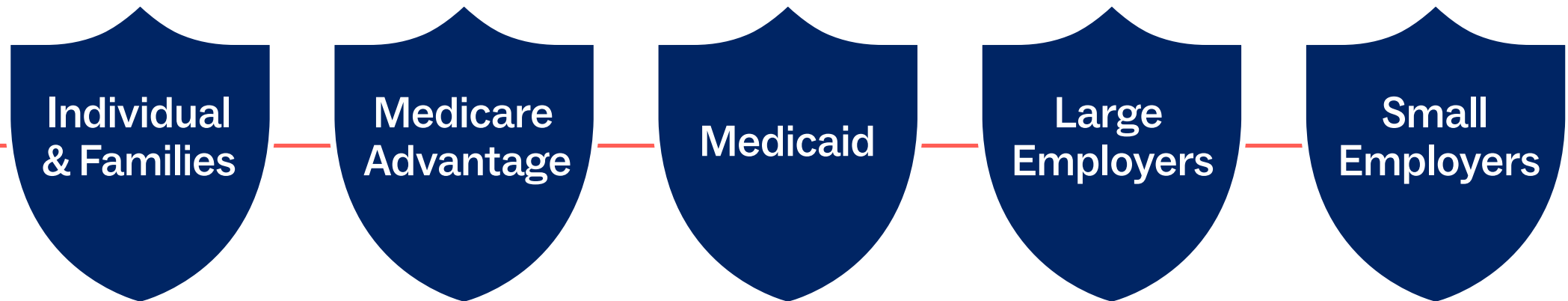
Meet the Community Relations Team

- Dawn Wright, Community & Public Relations Director
- Sebastian de Freitas, Community Relations Manager
- Emily Allen, Community Relations Specialist
- Kimberly Ruiz, Community Relations Specialist
- Yatsive Robinson, Multicultural Community Relations Specialist

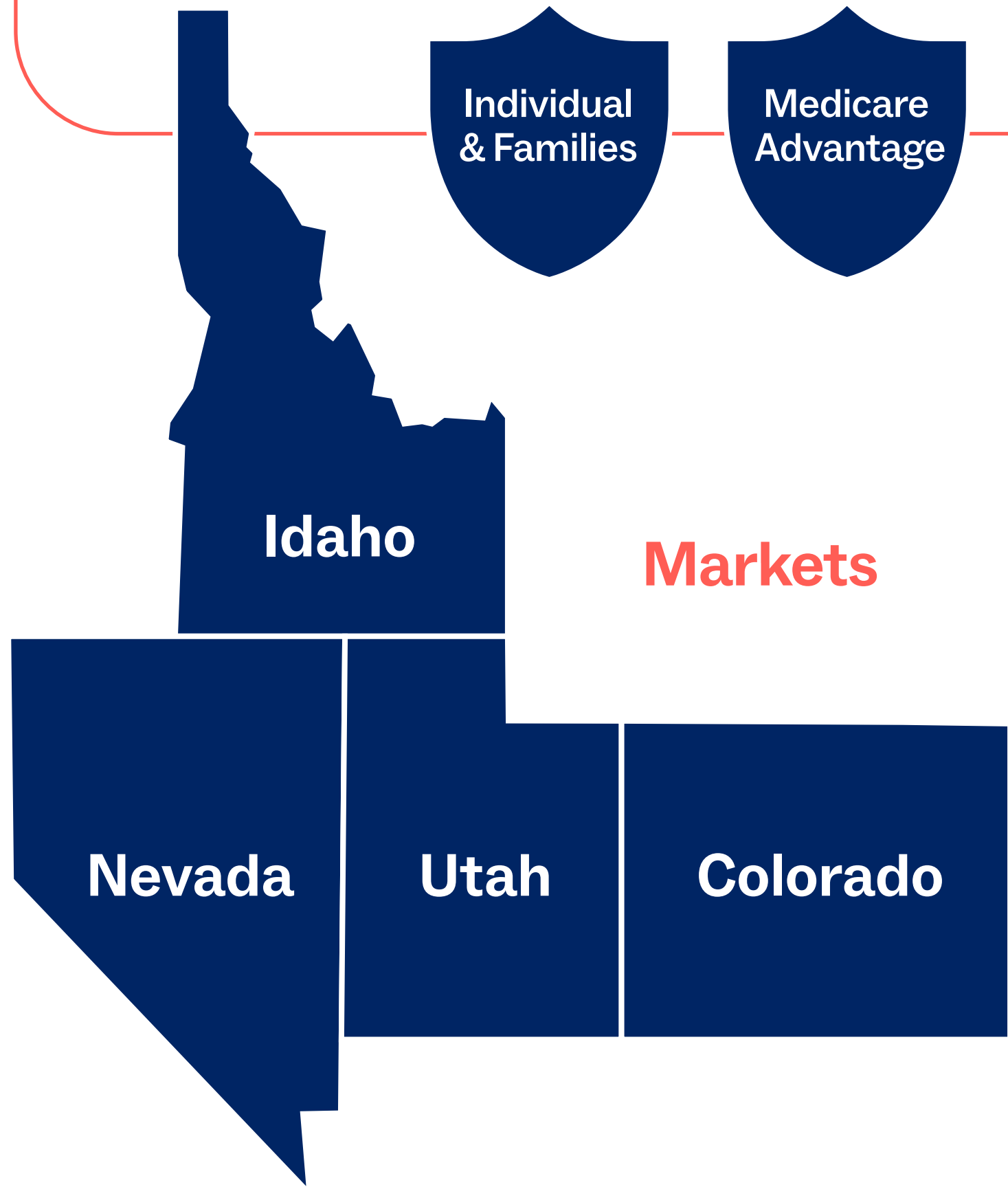
About Us

Select Health® is a nonprofit health plan dedicated to simplifying healthcare for its more than 1 million members across the Mountain West, including Utah, Idaho, Nevada and Colorado. Through a shared mission with Intermountain Health of Helping People Live the Healthiest Lives Possible®, Select Health is committed to making this possible through simple, sincere and seamless experiences and products. Deeply rooted in value-based care, Select Health offers commercial and government medical plans, as well as dental, vision, and pharmacy benefit management.

Products



Markets



Network

2,000 Facilities

23,000+ Providers



Through a shared mission with Intermountain Health®, Select Health is committed to making this possible through simple, sincere, and seamless experiences and products.

Insurance made simple.

Helping People Live the Healthiest Lives Possible®.