



Connect Care[®] COVERAGE

Intermountain Connect Care[®] is an online platform that you can use to visit with clinicians for urgent conditions using a computer, smartphone, or tablet. These face-to-face visits offer the same standard of care as an in-person visit, and clinicians will review medical history, diagnose, treat, and even prescribe medications. Use this chart to find out more about how Connect Care may be covered by your plan.

Utah Individual Plans	SelectHealth Community Care[®] (Medicaid)
Utah Small Employer Plans	Children's Health Insurance Program (CHIP)
<p>Utah Large Employer Plans</p> <ul style="list-style-type: none"> > Covered under the urgent care benefit > Deductible may apply <p>Some large employer plans may not cover telehealth services or may cover them differently. If you aren't sure whether this visit is covered by your plan, please call SelectHealth[®] Member Services at 800-538-5038.</p>	<ul style="list-style-type: none"> > Covered under the urgent care benefit <p>If you have Medicaid and another health insurance plan, please provide that plan information. This keeps you from being charged too much.</p>
<p>SelectHealth Advantage[®] (Medicare)</p> <ul style="list-style-type: none"> > Not covered <p>Medicare does not currently cover visits in which you are treated at home by a provider via electronic services (telephone or video). Medicare members may choose to see a Connect Care provider but will be responsible for all charges.</p> <p>For more information on your appeals rights, please refer to the document "SelectHealth Advantage Appeals Rights."</p>	<p>All Idaho Plans</p> <p>Federal Employee Health Benefit Plan (FEHB)-Utah and Idaho</p> <ul style="list-style-type: none"> > Not covered <p>Idaho and FEHB members may choose to see a Connect Care provider but will be responsible for all charges.</p>

Intermountain Connect Care will submit a claim to SelectHealth. Coverage is based on your benefits and eligibility.

Once the claim is processed, you may receive a bill from Connect Care for any additional responsibility (not to exceed a total of \$49). You may also be entitled to a refund if you've paid too much.

It is unlikely that you will need to submit your own claim to SelectHealth. However, if you need to request reimbursement, call Member Services at **800-538-5038** weekdays, from 7:00 a.m. to 8:00 p.m., and Saturdays, from 9:00 a.m. to 2:00 p.m. TTY users should call 711.

© 2016 SelectHealth. All rights reserved. 4946 03/16

