



PROVIDER AVAILABILITY NOTICE

Enrolling in a SelectHealth or SelectHealth Benefit Assurance plan does not guarantee services by a particular provider listed in this directory. If you wish to receive care from specific providers listed, you should contact those providers to be sure that they are accepting additional patients for SelectHealth. If you have questions concerning your rights to see a provider on this list you may contact SelectHealth's Provider Relations department at 801-442-3692. If SelectHealth does not resolve your problem, you may contact the Office of Consumer Health Assistance in the Utah Insurance Department, toll free.

IF YOU NEED HELP FINDING A PROVIDER:

Online Provider and Facility Directories

The online providers and facility directories gives you fast, convenient information about providers on your plan. The most current list of all participating providers (including Primary Care, Secondary Care, and Ancillary Care) is available at www.selecthealth.org. You can search using different criteria to help you find a provider or facility to meet your needs, including the following:

Provider Information

- Gender
- Hospital affiliations
- Medical group affiliations
- Board certification
- Languages spoken by the practitioner or clinical staff
- Office hours

Facility Information

- Facility accreditation

A printed copy can be obtained by calling Member Services at 801-442-5038 (Salt Lake area) or 800-538-5038.

Member AdvocatesSM

To contact Member Advocates, call 801-442-4993 (Salt Lake area) or 800-515-2220 weekdays from 7:00 a.m. to 8:00 p.m.

Member Advocates can help you with the following services:

- Schedule an appointment for annual exams, immunizations, and checkups and help you choose a doctor who provides the type of care you need.
- Find a doctor who is accepting new patients.
- Assist in choosing a facility or doctor closest to you with the next available appointment.
- Help you understand and maximize your benefits.
- Get an appointment for urgent conditions when your Primary Care Provider is unavailable.

FOR ADDITIONAL INFORMATION

If you have any questions about participating providers and facilities or your healthcare coverage, please call Member Services at 801-442-5038 (Salt Lake area) or 800-538-5038 weekdays, from 7:00 a.m. to 8:00 p.m., and Saturdays, from 9:00 a.m. to 2:00 p.m.